



16th Annual European  
**Shared Services**  
& OUTSOURCING WEEK

24<sup>th</sup> – 26<sup>th</sup> May 2016 | Dublin Convention Centre | Ireland

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# SAMPLE ATTENDEE LIST

Job Title	Company
Accounting & Payroll	3S Solvay Shared Services
Accounting Director Emea-Apac	Abbott
Accounting Manager Western Europe and Global Support Offices	ABMU - Health Board
AR & Procurement Operations Manager, Celanese	AC Nielsen
Area Leader - Human Resources	ACN
Area Manager - Human Resources	ADM Shared Services Centre Europe Sp. z o.o.
Area Manager - Human Resources	ADM Shared Services Centre Europe Sp. z o.o.
Assoc. Director Accounting to Reporting	AIB Group
Associate Director - Analytics & Reporting	AIB Group
Associate Director - Indirect Tax	AIB Group
Associate Director Accounting EMEA	AkzoNobel
BPS Poland Director	Al Tayer Group
BSC HR Strategy Manager	Allergan Pharmaceuticals
BSC HR Strategy Manager	Amber Food grupe, UAB
Business Development and Continuous Improvement Director	Amec Foster Wheeler
Business Interface BA – Finance Operations	AMO Ireland
Business Interface BA – Finance Operations	AMO Ireland
Business Process Expert	AMO Ireland
CE Chief Financial Officer	Ansell Healthcare Europe NV
CEO	ANZ Global Services
CF R FSS	Aon
CFO	Aon Hewitt Sp. z o.o.
CFO Global Business Services	Apple
CFO Value Services	Apple
Change Comms Capabilities Lead Emea	Arla Foods
Chief Accounting Officer	Aveleda

Chief Administrative Officer	Avery Dennison
Chief Executive	AVON Global Shared Services
Chief Executive - Enterprise Shared Services	AVON Global Shared Services
Chief Finance Officer Emea	AVON Global Shared Services
Chief Financial Officer	Avon Global Shared Services
Chief HR Officer	BASICO
Chief Operating Officer	Bayer CropScience AG
CIO, Senior Vice President, Operations & IT	Bayer Direct Services GmbH
Commercial Development Manager	Bayer Direct Services GmbH
Continuos Improvement Manager	Bayer Direct Services GmbH
Continuous Improvement Analyst	Booking.com
Continuous Improvement Manager HRS	Boots
Corporate Service Director	Bord na Mona
Customer Service & Delivery Manager	BP
Customer Value Manager	BP
Deputy Director of HR SSC	Bridgestone EBS
Deputy General Manager	Bridgestone EBS
Deputy National Director	British American Tobacco
Dir of Financial Operations	British American Tobacco
Director	British American Tobacco
Director	British American Tobacco
Director - Gbs	British American Tobacco
Director – Global Shared Services Finance	British American Tobacco
Director Accounting, Treasury, Tax and Audit	British American Tobacco
Director Business Services	British Council
Director Business Transformation & Continuous Improvements	British Gas
Director Credit Operations	Broekman Logistics
Director EMEA Finance Shared Service Operations	C&A Mode GmbH & Co. KG
Director European Shared Services	C&A Mode GmbH & Co. KG
Director Finance Shared Services Centre	C&A Mode GmbH & Co. KG
Director GBS Finance, EMEA Theatre Lead	c/o Lucille Dixon
Director Global Business Services	Cargotec Corporation
Director Global Business Services Operations	Cargotec Finland Oy
Director HR	Cargotec Finland Oy
Director Hr Systems & Metrics	Celanese Hungary Kft
Director Migration and Transition Management	Celanese Hungary Kft
Director of Finance	CEVA Logistics
Director of Global HR Services	Cisco Systems
Director Of Operations	Coca-Cola Hellenic BSO
Director of Shared Service Center	Coca-Cola Hellenic BSO

Director of Shared Services	Coca-Cola Hellenic BSO
Director Philips People Services Europe	Commerzbank
Director Shared Financial Business Services	Cook Medical
Director Shared Services	Cook Medical
Director Shared Services	DAA Plc
Director Shared Services and Supply Chain	DAA Plc
Director Shared Services Europe	Daniel Swarovski Corporation AG
Director, Controller Accounting Services	Daniel Swarovski Corporation AG
Director, European Client Operations	Danske Bank
Director, Finance Excellence	Deloitte
Director, GBPS & EMEA Center Head	Delphi Italia Automotive Systems srl
Director, Global Finance Operations	Dentsu Aegis
Director, HR Roadmaps, Processes and Tools	Department of Education and Skills
Director, HR Solutions	Department of Education and Skills
Director, OTC Value Creation, GBS	Department of Public Expenditure and Reform
Director, Finance and Shared Services	DHL
Emea Gbs Finance Director	Diageo PLC
EMEA Manager HR Shared Services	Discovery Communications
European AP Manager	Discovery Corporate Services Ltd
European Lead, Decision Support Centre of Excellence	Discovery Corporate Services Ltd
Europeen Controller	Dixons Carphone
EVP Global Business Process & Outsourcing	Dixons Retail
Evp Global Operations F&A	DLA Piper GSC Poland sp. z o.o.
Executive Director, Vice President Head Global Shared Services	Doosan
Executive Director, Vice President Head Global Shared Services	Doosan
Executive General Manager, Global Finance Shared Services	Doosan
Finance & Business Partner (DFMT)	Doosan Trading Limited
Finance Controller	Doosan Trading Limited
Finance Director	Dow Corning Europe S.A.
Finance Director	DSM Business Services - Financial Shared Services
Finance Director - Shared Services	DSM Corporate Communications
Finance Manager	DSM GDC
Finance Manager	eBay International AG
Finance Manager Global Shared Service	Eircom
Finance Operations Manager	Electricity Supply Board
Finance Operations; Head of Shared Services Performance	Eli Lilly SSC
Finance Shared Services Programme Manager	EMC

Finance Transformation Programme Manager	EMC
Financial Director Shared Services Centre EMEA SSC	EMC
Former Managing Director	EMC
GBS   Global Director BPO	EMC
General Manager Shared Service Center	EMC
General Manager, Budapest Competence Center	EMC
General Manager, Global Shared Services	EMC
GFS Enterprise Manager	EMC
Gfs Finance Processes Manager	EMC
GL Manager	EMC Corporation
Global Category Manager, HR	ESB
Global Centre Director - Shared Services	ESB
Global Continuous Improvement Program Manager GSDC	F. Hoffmann-La Roche
Global Csl Order To Cash Process Owner	Festo AG & Co. KG
Global GL Manager	Festo OY
Global Head of HR Simplification	Fidelity Shared Services
Global HR Lead-GBS	Food and Agriculture Organization of the UN
Global HR Process Owner	Food and Agriculture Organization of the UN
Global IT Manager Shared Services	Freshfields Bruckhaus Deringer
Global Migration & Projects Mgr GSS Lamps	Gilead Sciences Ltd
Global Network Partners Finance & Liaison	ginsters
Global Process Lead 02C	Hanesbrands Inc
Global Process Owner for P2P	Hanson
Global Process Owner, Account to Report	Health Services Executive
Global Program Mgr CSCR	Heathrow Business Support Centre Ltd
Global RD Sourcing & Integraation - Product Leadership	Hitachi
Global Record to Report Lead	Hitachi Data Systems
Global RTR Process Owner	Høgskolen i Nord-Trøndelag
Global Service Owner	Hotelbeds Group
Global Shared Service Lead Service Management	HP Global Business Center Sp. z o.o.
Global Talent Manager	Ignite
Global Transformation Manager	Ignite
GPO OTC	Ignite
Group Business System & Solution Design Manager – Finance	Ingersoll Rand
Group CFO	Ingersoll Rand
Group Director Service Centres	Intel

Group Head of Shared Services	International Paper
GSC Transition Manager	International Paper
GSS Delivery Centre Coordinator	Interserve
Head Engenier	Invesco
Head Engineer	Invesco
Head of Accounting Operations	J&J
Head Of Area – Human Resources	Jaguar Land Rover
Head of Area – Quality and Control	Johnson & Johnson
Head Of Business Partner	Johnson&Johnson S.p.A.
Head of Business Process Management & Internal Control System	Jones Lang LaSalle
Head of Business Services	Jones Lang LaSalle Limited
Head of Business Services Transformation	JTI
Head of Central Team eBusiness Services	JTI
Head of Change & Comms	Kelloggs
Head of Competence Centre of Services	Kelloggs
Head of Contact Centre	Kelloggs
Head of Corporate Services, National Shared Services Office	Kerry Group
Head of Customer Relations	Kerry Plc
Head of Document Processing Centre	Koninklijke DSM N.V.
Head of EMEA GBS	LafargeHolcim
Head Of Employee Shared Services	Lego
Head Of F&A	LEGO System A/s
Head Of Finance Operations	LEGO System A/s
Head of Finance Shared Service	LEVI STRAUSS & CO
Head of Finance Shared Services	Levi Strauss & Co.
Head of Financial Control	Levi Strauss & Co.
Head of Financial Shared Services / Local Operations	Levi Strauss & Co.
Head of Global Finance Services Poland; CFO	Levi Strauss & Company
Head Of Group Payables	Levi Strauss Benelux
Head of Group Receivables	Levi Strauss Benelux
Head of HR Business Partnering	Lexmark International, Inc
Head of HR Shared Services	LinkedIn
Head of HR Shared Services	LinkedIn
Head of HR Shared Services	Lloyd's Register
Head Of Hrcs Emea	Lloyds Register
Head of Information Management Workplace Services	Lloyds Register
Head of International Business	Lloyds Register
Head Of Multi Force Shared Service	Loughborough University

Head of Operational Excellence	Lubrizol Ltd.
Head Of Performance & Development	Lufthansa Cargo AG
Head Of Rbs Global Hub Europe	Lufthansa Global Business Services
Head of Recruitment	Lufthansa Global Business Services
Head Of SD Capabilities	Lufthansa Global Business Services
Head of Service Center Finance Europe	Lufthansa Global Business Services
Head of Shared Services Centre	Marks & Spencer Plc
Head of Shared Services Development	Marks and Spencer plc
Head of Shared Services Establishment	Marks and Spencer plc
Head of Strategy & Process Management	McCormick & Company
Head of Strategy and Engagement	McDonald`s Restaurants Limited
Head of Worldwide Process Performance	Merck
HR Business Partner	Metlife
HR Generalist	M-Finance UAB
HR Global Shared Services Director	MFS
HR Manager	Microsoft Limited
HR manager EMEA SSC	Mondelez International
HR Manager, EMEA HR SDM Lead	MSD
HR Officer	MSD
HR Officer	MSD
HR Operational Services Territory Leader	MSD
HR People Services Deivery Manage	MSD
HR Personal Group Controlling Officer	MultiForce Shared Service
HR Processes Senior Lead	National Shared Services Office
Hr Service Lead Italy&iberia	Nbad
HR Services Director, EMEIA	NBC Universal
HR Solutions Director	Neopost USA
HR Transformation European Lead	Network Rail
Human Resources Director	NHS Wales Shared Services Partnership
Human Resources Director	NHS Wales Shared Services Partnership
Interim Head of HR Shared Services	Nielsen
International P2P Lead	Nokia
Lean Manager, Shared Service Center Schibsted Norge	Nord universitet
Lean Processing Optimization Manager	Nordland Papier GmbH
Lecturer	Northern Ireland Civil Service
MA to EMEA Finance Shared Services	Novartis Global Service Center
Manager	Novartis Global Service Center
Manager	NSG Group
Manager	Orange Polska S.A.
Manager Accounts Payable	Oriflame
Manager Employee Lifecycle Management	Oriflame Poland Sp. Z o.o.

Manager Purchase to Pay Europe Finance Shared services	OSRAM GmbH
Manager, Recruitment & Staff Development, BSC	Osram GmbH
Manager, Shared Services Projects	Osram GmbH
Managing Director	Osram GmbH
Managing Director	Pall Corporation
Managing Director of Shared Services	PAREXEL
Managing Director Shared Services	PAREXEL
Managing Director, Head of Global Service	Performat
Non-SAP IT Competency Centre Manager	Permanenet TSB
OE Consultant	Permanenet TSB
Onshore Sales director	Pfizer
Operations	Philips
Operations Director SCA Global Business Services	Pitney Bowes
Operations Manager	Post Office
Operations Manager	Primark
Order to Invoice Manager	Primark
OTC Director Abbott	Rand Water
OtC Manager	RBS - Ulster Bank
P2P Global Process Owner	Reliance industries
P2p Operational Efficiency Travel Manager	Reliance industries
Partner	Ricoh Europe
Payroll & HR Specialist	Rockwell Automation GmbH
Portfolio Support Manager	Rolls-Royce
Program Director	Royal Mail Group Ltd
Program Manager Global Transition/rpa	Royal Mail Group Ltd
Programme Director Lego Service Centre	Royal Mail Group Ltd
Project Manager	Royal Philips
PtP Associate Director EMEA Region	RSA Group
PTP Controller	SAB Miller
R2R & P2P Director Europe	SAB Miller
R2R Reporting Manager - EEMEA	Saint-Gobain
Record to Report Lead, EMEA	Schibsted ASA
Regional Head Of Service Delivery Emea	Schibsted Norge, FTS
REGIONAL HR MANAGER	Schlumberger
Reinsurance Team Manager	Segro
Reporting Analyst	SGL CARBON GmbH
Reporting Analyst	SGL Carbon GmbH
RTR Director Abbott	Shell
RTR Director Abbott	Shell

SCM Transformation Manager	Shell
Senior Director	Shell
Senior Director	Shell
Senior Director Business Information Management	Shell International Limited
Senior Director Finance, Global Shared Services	Siemens AG
Senior Director International Finance Shared Service	Siemens Enterprise Communications GmbH & Co KG
Senior Director Shared Services	Siemens, s. r. o.
Senior Director, Global Shared Services	Smith & Nephew plc
Senior Director, Head of Finance Excellence	Smiths Group PLC
Senior HR Manager	Societe Generale
Senior Manager Business Apps	Solvay Business Services
Senior Manager Global Services	Solvay S.A.
Senior Manager Record to Report	Sonae
Senior Manager, Customer Service & Order Management	Sonae Center Serviços II
Senior R2R Manager	Sonae Center Serviços II
Senior Reporting Analyst	Sonae Center Serviços II
Senior Vice President	Sonae Center Serviços II, SA
Senior Vice President Finance Operations & Global Head fo Finance SSCs	Sonae Center Serviços II, SA
Senior Vice President Global Referece Data	Sonae Center Serviços II, SA
Service Development Manager	Sonae Center Serviços II, SA
Service Management Global	Sonae Center Serviços II, SA
Shared Service Performance Manager	Stryker
Shared Service Project Manager	Svenska Cellulosa Aktiebolaget SCA
Shared Services & Bpo Manager	Swiss Re
Shared Services Advisor	Synthos Group
Shared Services Centre Manager-EMEA	Synthos Group
Shared Services Consultant	Tarmac
Shared Services Program Director	Tarmac
Shared Services Transformation Manager	Tata Motors
Sourcing Operations Manager	Tate & Lyle Global Shared Services
Sr Mgr, Business Services Ops	Tate & Lyle Global Shared Services
Sr Project Manager	Telegraaf Media Groep
Sr. Director	Tesco (Polska) Sp. z o.o
Sr. GM & Head - Global Delivery Centre	The Royal Bank of Scotland plc
Sr. Vice President	The Royal Bank of Scotland plc
SSC	Thermo Fisher Scientific
Strategy, Finance & Operations Leader	TNT
SVP, Head of GBS and Shared Services	TNT



Transformation	
Talent Scout	Toyota Motor Europe
Team Leader SCM FSS	UAB Festo
Transaction processing Manager	UAB Festo
Transactional OPEX and Process Transformation	Unilever Italy Holdings Srl
Transformation Manager	Unilever Poland Services Sp. z o.o.
UK HR Services Manager	Unisys
UK Shared Services Director	Unisys
UK Shared Services Manager	United Biscuits
Unit Leading Controller	UPS Deutschland Inc. & Co. OHG
Vice President, Head of Cargotec Service Center	Veritas Corporation
Vice President	Vertex Pharmaceuticals
Vice President - Global Business Services	Vestas Wind Systema
Vice President - Head of Global Shared Services	Vodafone
Vice President EMEA Shared Service Centres at	Vodafone
Vice President GBS Strategy & Customer Service Operations Europe	Vodafone Procurement Company
Vice President Global Shared Services	Vodafone Shared Services Budapest
Vice President Strategy - Finance Operations	Western Union
Vice President, Global Business Services	Wolters Kluwer
VP GBS	Wolters Kluwer
VP Global Business Services	Wolters Kulwer N.V.
VP Global Business Services	Xceed
VP Global Head of Finance Transformation, Shared Services	Xceedcc
VP Global Transaction Services	Xerox Europe Ltd
VP Head of Model Performance	XL Catlin
VP of FP&A and Shared Services Services	XL Catlin
VP Operations and Logistics	Yahoo EMEA Ltd
VP Operations and Logistics	Zimmer
Vp, Business Process Outsourcing	Zurich Insurance
VP, CSCR	Zurich Insurance

\* For Data Protection reasons the list of job titles and the list of company names have been sorted alphabetically, separately.

For more information about the **16<sup>th</sup> Annual European Shared Services & Outsourcing Week**, to register to attend or for assistance with your registration please email [enquire@iqpc.co.uk](mailto:enquire@iqpc.co.uk), call +44(0) 207 368 9809 or visit