Three high impact days dedicated to networking and knowledge share which will enable you to:

- Choose more unconventional design concepts and deliver them on time and on budget
- Select and apply innovative materials and solutions in your day to day practice
- Work according to the Russian bridge construction standards
- Rapidly construct long-span bridges in complex surroundings
- Deliver sustainable bridge structures that need minimum maintenance in the challenging regions of Russia

Benefits of Attending:

- Brand new sessions dedicated to innovative design development and delivery practice in EU and Russia
- Double the amount of exceptional and practical case-studies and interactive discussions with top construction companies, architects and bridge engineers
- Over 7 hours of structured networking opportunities to develop the best business contacts that you desire
- 50+ senior bridge and road infrastructure leaders from Russia and beyond including the most innovative end-user industry players and specially selected service providers

Leading speakers who’ll be sharing their stories include:

**From Europe and Beyond:**

- Christos Passas, Associate Director, Zaha Hadid Architects
- Abdulmajid Karanouh, Head of Façade Design & Engineering Department, Ramboll
- Maarten Van de Voorde, Director, West 8 Belgium
- Michel Moussard, Consultant Civil Engineering & Bridges, ARCADIS
- Santiago Hernandez, Professor, Bridge Designer, School of Civil Engineering, University of Coruna
- Dimitri Tuinstra, Senior Bridges Engineer, ARUP
- Tomas Lavigne, Partner and Architect, LAVIGNE & CHERON Architects
- Jean-Mark Tanis-Plant, General Director, EGIS
- Mathieu Cardin, Bridge Engineer, EGIS
- Erik Andersson, CEO, Erik Andersson Architects

**From Russia and CIS:**

- Sergey Mozalev, Executive Director, AMOST Foundation (Association of Russian Bridge Engineers)
- Alexander Vasiliev, Dr. Eng., The Academician of the Russian Academy of Transport, The Institute of Research of Bridges and Other Structures (IMIDIS)
- Viktort Grebenschuk, Branch Director, TSNIS “NIC Mosty”
- Andrey Gorunov, Chief Architect, Institute Stroyproekt
- Mykhailo Korniiev, Chief Engineer, Kievststroyproekt
- Eduard Baluchik, Chief Engineer, Scientific and Test Centre for Bridges
- Sergey Chizhov, Associate Director, Mostostroy 6
- Alexey Sergeev, General Director, Scientific and Test Centre for Bridges
- Sergey Solovev, Deputy Director of Hydrodynamics Department, Krylov State Research Centre
- Sergey Sitnikov, General Director, Servotest Systems Co. (STS)

**Sponsors and Exhibitors 2014:**

- Doka
- Mageba
- ULMA
- SAP

**Don’t miss:** Focus Morning: A professional overview of design and development challenges in Russia and Beyond that examines cutting-edge technology for bridge design and delivery.

**Bordeaux, France**

**4th Annual International Conference**

**BRIDGES EU & RUSSIA**

**Conference:** 20th – 21st March 2014
**Focus Morning:** 19th March 2014
**Afternoon Site Visit:** 19th March 2014

**Bridge Construction and Maintenance in Europe and Russia: New Construction Technologies and Equipment**

**Don’t miss the must attend Site Visit to Pont Jacques Chaban-Delmas**
Dear Colleague,

Construction IQ, Russian National Group of the IABSE and AMOST Foundation (Association of Russian Bridge Engineers) are delighted to present the 4th Annual conference “Bridge Construction and Maintenance in Europe and Russia: New Construction Technologies and Equipment”, taking place 19th - 21st March 2014 in Bordeaux, France.

This is truly Russia’s largest and most popular bridges gathering of the year and a must attend occasion. Since 2010, over 400 experts from leading Russian and European companies engaged in bridge engineering and construction have attended this #1 industry event.

So what’s new for 2014?

- Double the amount of European speakers from well established engineering and architectural companies discussing the most progressive projects for you to learn about

- Brand new sessions dedicated to building strong bridge foundations, using innovative materials like fibre reinforced polymer, influencing construction standards in Russia, helping you manage projects more effectively

- Networking like never before: bingo networking with business card swaps, working in groups to solve a mystery case study, a night out in Bordeaux and of course a professional site visit to one of the upcoming infrastructure development sites

This year’s Bridges Conference will take your bridge development to the next level, as it’s all about next generation design concepts with an in depth technical analysis of practical delivery and forward thinking engineering advancements.

Don’t miss out on the Focus Morning, which this year is specifically dedicated to all of the latest trends in construction ware that are being used in the development of the world class bridge and road infrastructure.

I look forward to meeting you in Bordeaux in March 2014.

Anastasia Reshetnikova
Conference Director
Construction IQ, Portfolio Russia and CIS

P.S.: Please make sure you register early for the Site Visit and Focus Morning, as spaces fill up very quickly!
Latest trends and developments in bridge technology and construction equipment

This half day is specifically dedicated to all of the latest trends in construction ware that are being used in development of the world class bridge and road infrastructure.

Only here will you be able to learn about the most innovative materials and their project construction techniques from the leading bridge professionals from Russia and Europe.

08:30 Morning registration and networking

09:10 Examining the current status of scientific research level in bridge engineering to understand future perspectives for developing innovations in the industry
Presentation by: Sergey Chizhov, Associate Director, Mostostroy 6

09:50 Choosing a technical solution and analysing options during the selection process of bridge accessories
Eugene Derkach, Regional Head Russia and CIS, mageba

10:20 Understanding modern welding and construction technologies for all types of welded lattice railway structures in Russia
- Reviewing the first all welded railway truss super structure Lp = 66 m in Russia
- Examining special manual technology instructions for the design of welded and bolted factory and site joints for elements for this new type of span structure
- Analysing special appliances to ensure the assembly and design geometry for all the welded railway bridge structures
Viktor Grebenchuk, Branch Director, TSNIIS “NIC Mosty”

11:00 Networking coffee break

11:20 Analysing formwork systems used
Case study: RUBLEVKA 2
- Developing time-saving formwork equipment for effective onsite use
- Working closely with engineers to find the best formwork solutions to match your project requirements
Josef Palme, Head of Sales and Business Development - Bridges, DOKA

11:50 Applying modern IT solutions to manage the construction process and project timing
- Analysing key trends and aspects of managing a construction business
- Understanding which competitive benefits you may gain by using modern IT solutions when managing a construction progress
- Learning from the Global practice of managing a construction business
Dmitry Korol, Sales Team Lead EC&O, Building Materials, Mining, SAP CIS

12:30 Site Visit registration and lunch for all Site Visit attendees

Please note: Lunch will be served only to those who have registered and paid for the Site Visit trip in advance. If you haven’t done so, IQPC holds the right to refuse you admittance to the networking lunch break and ability to board the coach.

13:30 A general overview of the bridge to be visited.
Presentation by:
Tomas Lavigne, Partner and Architect, LAVIGNE & CHERON Architects
Jean-Mark Tanis-Plant, General Director, EGIS
Mathieu Cardin, Bridge Engenieer, EGIS

14:10 Boarding the coach

15:40 Flooring the coach departing back to Pullman Bordeaux Aquitania Hotel

16:50 Boarding on a CROISIERES BURDIGALA boat to see the bridge from the river
The boat will leave at 15.50 from FACE AU 7 QUAI DE QUEYRIES 33100 BORDEAUX BASTIDE

The deadline for Site Visit registration and payment is 3rd March 2014.

Applications to register after this deadline will be considered and subject to additional booking fee of €100. You will have to make payment using a credit card.
08:00  Morning registration and networking

09:00  Chairman’s opening remarks
Sergey Mozalev, Executive Director, AMOST Foundation (Association of Russian Bridge Engineers)

Overview of the current transport construction trends and adapting to changing Russian market

09:10  Latest trends and developments in Russian bridge infrastructure
• Reviewing results achieved in 2013 and the most important construction commodities in Russia
• Looking at the key upcoming bridges and roads project in Russia in the period 2014-2018
• What does the future hold for Russian bridge construction?
Sergey Mozalev, Executive Director, AMOST Foundation (Association of Russian Bridge Engineers)

10:30  Speed Networking – Business Cards at the Ready!
A highlight of all IQPC events, and now here today for you to get involved in! Be ready to meet your peers and share best practice.
You will spend several 2 minute conversations networking with multiple new contacts. Please share:
1) Who you are
2) Scope of your job role
3) What you plan to achieve from attending the conference
4) Your #1 Challenge

10:50  Networking coffee break

11:10  Building sustainable and high quality bridge foundations
• Analysing the limitations of existing government regulations for the design and delivery of bridge foundations
• Examining methods for monitoring construction quality of bridge foundations in order to get a better understanding of what needs to be changed to meet regulations
• Discussing and establishing points that need updating in government regulations relevant to building quality foundations
• Proposing possible tactics for influencing regulatory bodies to improve long-term standards for constructing bridge foundations
Alexey Sergeev, General Director, Scientific and Test Centre for Bridges

11:50  Looking at bridge bearings for rivers with high-force floating ice: Structures and maintenance experience
• Examining the impact of the ice flow on bridge piers
• Lining the piers with stone and concrete blocks
• Horizontal and vertical joints between blocks
• Analysing technological solutions for filling these joints with special materials
Eduard Baluchik, Chief Engineer, Scientific and Test Centre for Bridges

12:30  Networking lunch break

Innovative bridge design and delivery

13:50  From design to delivery: Innovative ideas for exceptional bridge construction
• General approach to design innovation and integration for bridges
• Contextually inspired bridges design and performance driven form finding and optimisation
• Using advanced computation in bridges design and engineering
• Realising architectural visions for bridges via fusion of art and science
• Design-to-Construction process for bridges in cold environments (applicable to Russia)

Main (not limited to) projects to be covered
• Tullhusbron Bridge - Sweden
• Jarrold’s Bridge – UK
• One Module Bridge - UAE
• Al-Bahr Towers - UAE (update on last year’s presented project)

Abdulmajid Karanouh, Head of Façade Design & Engineering Department, Ramboll
Erik Andersson, CEO, Erik Andersson Architects

15:00  Exploring ULMA’s formwork and scaffolding systems for civil engineering, restoration and maintenance projects
• Understanding different solutions for various complex projects
• Analysing common challenges of installing formwork in unique projects that could be avoided with simple solutions
• High return on investment
Iñigo Madina, Director of Civil Engineering Systems, ULMA

15:30  Networking Coffee Break

15:50  Rapid design and construction of long span bridges
• Analysing the best practice use of technology when constructing long span bridges
• Delivering long-span bridges in complex surroundings including high flow rivers, low valleys and mountain sites
• Considering the harsh Russian climate and examples of delivering long span bridges in different regions
Christos Passas, Associate Director, Zaha Hadid Architects

16:30  Chairman’s closing remarks

16:40  Networking Drinks
As a thank you for your attendance, Construction IQ would like to welcome you to attend our professional Networking Cocktail Reception. This will be a wind-down after the first main day of the conference and will give all the attendees an opportunity to discuss most pressing issues in a more relaxed atmosphere.

“Good event - good balance of clients, consultants, contractors” ARUP

“Gives perspective, informative and interesting presentations and a great opportunity to meet likes of mind from all over Europe” REINERTSEN AS

WWW.BRIDGESRUSSIA.COM
09:00 Morning registration and networking

09:30 Chairman’s opening remarks
Santiago Hernandez, Professor, Bridge Designer, School of Civil Engineering, University of Coruna

09:40 Looking at the architectural solutions for transport facilities provided by Stroyproekt Institute to understand the features of bridge design in St. Petersburg
- Looking at the best practice case-studies of Stroyproekt projects in St. Petersburg and beyond
- Examining new transport facilities in the historic city centre of St. Petersburg
- Case studies: reconstruction of the Lieutenant Schmidt Bridge, New Admiralty Bridge - Western High-Speed Diameter - transport ramps, junctions and bridges in the river Neva delta
- Understanding different communication and cooperation challenges that engineers and architects are faced with when working together
Andrey Gorunov, Chief Architect, Institute Stroyproekt Stroyproekt

10:20 Bridges in Ukraine: the Past, Present and Future
- Examining innovations in Ukrainian bridge construction industry: corrosion protection, preference for welding over high-strength bolt joints; new waterproofing materials and pavement; using steel plates up to 100 mm thick; assembly using floating cranes on the Dnieper; the absence of monolithic pre-stressed structures
- Understanding political and economical issues over which engineers have little or no control of
- Case studies of bridges designed by the Ukrainian engineering company STROYPROEKT: Footbridge in Zaporozhye; arched bridges; a bridge crossing in Kiev; a bridge crossing in Zaporozhye

11:00 Networking coffee break

Case Study/Demo Drive:
- Held in exhibition area during the break
- This is your opportunity to quickly and effectively assess leading and innovative solutions available in the exhibition hall. Simply visit several vendor booths and get 7 minute snapshots of what they do.

11:30 The French approach to the design competition and tendering procedures in the field of bridges
- Understanding the existing trends
- Case Studies: Normandy Bridge, Millau Viaduct, Jacques Chaban Delmas Bridge, Jean-Jacques Bosc Bridge
- Programme management: steps to be taken, procedures, contractual options
Michel Moussard, Consultant Civil Engineering & Bridges, ARCADIS

12:00 Monitoring bridge structures and the necessary research of aerodynamic properties of bridges
- Understanding bridge aerodynamics
- Researching bridge hydrodynamics (river bed scour near bridge piers; calculating the forces and moments for ice impact on bridge piers)
- Analysing bridge strength characteristics (full-size strength testing of bridge structures, e.g. tension or fatigue tests of full-scale bridge cables)
Sergei Solovev, Deputy Head of Marine Hydrodynamics Division, Krylov State Research Centre

12:10 Bridge and road construction and maintenance in dense city environments

12:50 Networking lunch break

13:50 Improving footpath bridges and making them practical for human use
- Understanding the technology of people movement in busy city environment
- Discussing artificial structures that can facilitate people flow in rush hour periods
- Analysing best practice case studies of busy footpath bridges challenged by hazardous city surroundings
Maarten Van de Voorde, Director, West 8 Belgium

14:30 Improving footpath bridges with innovative materials for pedestrian comfort
- Looking at long span stress ribbon structures for footbridge design
- Substitution of steel cables for advanced carbon fiber composites
- Analysing best practice case studies of pedestrian comfort in footbridges
Santiago Hernandez, Professor, Bridge Designer, School of Civil Engineering, University of Coruna

15:10 Networking lunch break

15:30 Maintaining and reconstructing bridges
- Accurately assessing the technical condition of a bridge to plan for appropriate maintenance to take place
- Discussing key factors to consider during bridge examination prior to its maintenance including engineering and technical conditions
- Understanding modern strategies for bridge refurbishment with the application of innovative technologies and materials
- Reducing negative effects of maintenance in heavily populated urban environments
Dimitri Tuinstra, Senior Bridges Engineer, ARUP

16:10 Design of footbridges with innovative materials for pedestrian comfort
- Developing innovative materials for pedestrian comfort
- Case studies of footbridges using advanced materials
Santiago Hernandez, Professor, Bridge Designer, School of Civil Engineering, University of Coruna

16:50 Chairman’s closing remarks

17:00 End of conference

“Very strong and professional speakers a lot of whom are great specialists in their area. This is a very useful event to attend to gain new knowledge about the industry.”
Dmitri Tuinstra, Senior Bridges Engineer, ARUP

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TECHNICAL INFORMATION CENTRE (TECHINFORM)

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Dimitri Tuinstra, Senior Bridges Engineer, ARUP

HEAD OF TRANSPORT INFRASTRUCTURE DEVELOPMENT, TEMPSSTROYSISTEMA
SPONSORSHIP AND EXHIBITION OPPORTUNITIES

**Bridges EU and Russia** conference is attended by senior officials and decision-makers from industry, bringing together buyers and suppliers in one location.

Focused and high-level, the event will be an excellent platform to initiate new business relationships. With tailored networking, sponsors can achieve the face-to-face contact that overcrowded trade shows cannot deliver.

**What Makes the IQPC Sponsorship Package Superior to All Others?**

There's really no magic, it is merely patient attention to what our sponsorship customers want, expect, need and value. Every sponsor wants to create customers, develop qualified sales leads, convert leads into sales and retain customers. Our tailored sponsorship packages help you to achieve these objectives.

**Engage and influence key decision makers**

Work with us before, during, and after the event to engage your audience. Our reach across the construction industry is unprecedented.

**Benefit from:**

- Thought leadership
- Brand awareness
- Face to face meetings
- More data
- New prospects
- And much more...

**How to get involved**

For existing sponsorship opportunities please contact Marija Pocekutova on +44 (0) 207 368 9300 or email to sponsorship@iqpc.co.uk

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**SPONSORS**

**Doka** is one of the world's leading companies for developing, manufacturing and distributing formwork technology for use in all fields of the construction sector. As well as top-grade formwork systems, Doka also offers expert consulting and formwork planning services to go with them. With more than 160 sales and logistics facilities in over 70 countries, the Doka Group has a highly efficient distribution network which ensures that equipment and technical support can be provided swiftly and professionally. The Doka Group is a company of the Umdasch Group and employs more than 5600 people worldwide. [www.doka.com](http://www.doka.com)

**Mageba SA** is a leading international developer, producer and supplier of crucial components for the infrastructure and building industry - bearings, expansion joints, seismic protection, remote monitoring systems, special vibration and noise protection systems. The Swiss company (founded in 1963) constitutes a group of companies located in Switzerland, Austria, Germany, China, India, Korea, Turkey and the USA. The company has been certified to ISO 9001 since 1991 and has the CE, GOST and other relevant certification for all factories of the group, which are also constantly externally supervised. Mageba has delivered high-quality products for many landmark structures around the world, such as Oresund Bridge (Denmark-Sweden), Pont de Normandy (France), Run Yang Bridge (China), Incheon Grand (South Korea), Golden Ears (Vancouver, Canada), Kiev International Airport (Ukraine), bridge over r. Kamchatka, bridge o Amurskaya Creek, Khabarovsk, Adler - Alpika-Service road bridges and Olympic Ski Ramp facilities in Sochi (Russia) [www.mageba-russia.ru](http://www.mageba-russia.ru)

**ULMA** has presence in more than 30 countries, ULMA designs, manufactures and markets formwork and scaffolding systems for residential and industrial buildings, civil engineering, restoration and maintenance projects. ULMA has a wide range of products aiming at offering quality services and solutions for each project: wall and column formwork, slab formwork, climbing systems, civil engineering systems, shoring and propping systems. ULMA's top priority is the joint success with our customers since 1961. This is best done by always offering an optimal solution in both systems development and application, because our sole purpose is to obtain the most cost-effective, efficient, reliable and safe result. [www.ulmaconstruction.com](http://www.ulmaconstruction.com)

**SAP** is market leader in enterprise application software, SAP (NYSE: SAP) helps companies of all sizes and industries run better. From back office to boardroom, warehouse to storefront, desktop to mobile device – SAP empowers people and organizations to work together more efficiently and use business insight more effectively to stay ahead of the competition. SAP applications and services enable more than 253,500 customers to operate profitably, adapt continuously, and grow sustainably. For more information, visit [www.sap.com](http://www.sap.com)

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**AMOST Foundation** (called ‘Association of bridge engineers’ before 1999) is Russian non-profit scientific and technical association uniting legal entities: all major construction and industrial companies, scientific, technical and design institutes working in the field of bridge engineering, technical universities and organisations involved in inspection and monitoring of bridges in Russia and its neighbouring countries. The Foundation is the only scientific and technical association of bridge engineers in Russia. Managers of participating organisations (two members of the Russian Academy of Sciences, more than 20 doctors and candidates of sciences) take active part in work of the Foundation and activities of the Supervisory Board. The Foundation actively cooperates with bridge engineers from the neighbouring countries, primarily Ukraine. AMOST Foundation has been publishing specialized magazines “News of Bridge Construction” and “Bridge Construction in the World” - the only bridge engineering magazines in Russia - for more than 15 years. Website: www.amost.org

**The Russian National Group of IABSE** brings together the leaders of key design and construction firms, research organisations working in the Russian bridge construction industry.

The International Association for Bridge and Structural Engineers (IABSE) is a research association that brings together over 4,000 leading experts and organisations from over 100 countries working in bridge construction. The Association was founded in 1929. The Association has its seat in Zurich, Switzerland. IABSE deals with all aspects of structural engineering: the science and art of planning, design, construction, operation, monitoring and inspection, maintenance, rehabilitation and preservation, demolition and dismantling of structures composed of any material, taking into consideration technical, economic, environmental, aesthetic and social aspects.

**Federal business magazine “Business&Class”** is an edition for people who build their business based on the economy of knowledge. This is an interested mediator between the participants of domestic industrial products market. Our magazine presents the large companies, small and medium-sized enterprises of the agro-industrial complex, construction, transport, energy, oil and gas, mining, metallurgical and other economic sectors. Issues of our magazine are presented at the largest trade expos. Website: www.bkgis.ru

**Magazine «ROADS. Innovations in Construction»** covers economic and legal aspects of the road industry, brings up questions of designing, building and maintaining transport infrastructure networks, looks at Russian and international technical and technological innovations. The center of the technical information «Techinform» www.techinform-press.ru

**“Dorozhnaya Derzhava”** - a magazine for specialists involved in road and bridge construction and infrastructure development in Russia. Reviews market trends, practical aspects of infrastructure development, implementation of government plans and programs, and tells about European best practices for road construction. www.dorstev.ru

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![Sponsors Logos](image-url)
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IQPC recognises the value of learning in teams. Groups of 3 or more booking at the same time from the same company receive a 10% discount. 5 or more receive a 15% discount. 7 or more receive a 20% discount. Only one discount available per person. Team discounts are not applicable in conjunction with another discount.

### TEAM DISCOUNTS*

**VENUE:**
- **Hotel:** Pullman Bordeaux Aquitania
- **Location:** 15 minutes by car from city centre
- **Address:** Avenue Jean Gabriel Domergue, 33300 BOR

A number of discounted bedrooms are going to be reserved at the Pullman Bordeaux Aquitania Hotel shortly. You will be able to book a hotel room soon by quoting booking reference IQPC to receive your discounted rate (inc. breakfast and tax).

There is limited availability so we do encourage you to book as soon as the discounts will become available to avoid disappointment.

### ACCOMMODATION

**VENUE:**
- **Hotel:** Pullman Bordeaux Aquitania
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### PAYMENT

**PAYMENT METHOD**

Total price for your organisation: (add total of all individuals attending)  
Card Number: [ ] Visa [ ] M/C [ ] AMEX

Exp. Date:  [ ] Sec:  [ ]

Name on Card:

Billing Address (if different from above):

City/County/Postcode:  [ ] Cheque enclosed for: €  [ ]

(Made payable to IQPC Ltd.)

(please quote 19518.004 with remittance advice)

**Bank account details:** Account name: International Quality & Productivity Centre Ltd.  
Bank: HSBC Bank Plc 67 George Street, Richmond Surrey TW9 1HG, United Kingdom
Account number: 59090618 Sort code: 40 05 15 IBAN: GB98 MIDL 4005 1559 0906 18 SWIFT: MIDLGB22

*To qualify for discounts, payments must be received by the early bird registration deadline. Early booking discounts are not valid in conjunction with any other offer. French VAT is charged at 20%, AT Registration No: FR 26 443 088 083

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**CONFERENCE**

- **Code:** 19896.002

**PACKAGE FOR END-USERS**

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<th>Late Booking Price after 3rd March 2014</th>
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All end-user partners from AMOST Foundation are entitled to 20% discount off a standard price.

**PACKAGE FOR VENDORS**

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**ACCOMMODATION**

Travel and accommodation are not included in the registration fee. For updates please visit: [http://www.bridgesrussia.com/en/Venue.aspx](http://www.bridgesrussia.com/en/Venue.aspx)

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**DELEGATE DETAILS** - SIMPLY COMPLETE THIS FORM AND CLICK SUBMIT

Please photocopy for each additional delegate  
Mr  Mrs  Miss  Ms  Dr  Other

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Family Name:  Job Title:  
Tel No.:  
Email:  
Yes I would like to receive information about products and services via email

IQPC Point of contact
Organisation:  
Nature of business:  
Address:  
Postcode Country:  
Telephone:  
Fax:  
Approving Manager:  
Name of person completing form if different from delegate

* To qualify for discounts, payments must be received by the early bird registration deadline. Early booking discounts are not valid in conjunction with any other offer. French VAT is charged at 20%, AT Registration No: FR 26 443 088 083

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**PAYMENT MUST BE RECEIVED PRIOR TO THE CONFERENCE**

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**COMPLETE THE FORM AND CLICK SUBMIT**

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Please read the information listed below as each booking is subject to IQPC Ltd standard terms and conditions.

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Upon completion and return of the registration form, full payment is required no later than 5 business days from the date of invoice. Payment of invoices by means other than by credit card, or purchase order (UK Plc and UK government bodies only) will be subject to a €65 processing fee (no VAT) per delegate processing fee. Payment must be received prior to the conference date. We reserve the right to refuse admission to the conference if payment has not been received.

**IQPC Cancellation, Postponement and Substitution Policy:**
You may substitute delegates at any time by providing reasonable advance notice to IQPC. For any cancellations received in writing not less than eight (8) days prior to the conference, you will receive a 90% credit to be used at another IQPC conference which must occur within one year from the date of issuance of such credit. An administration fee of 10% of the contract fee will be retained by IQPC for all permitted cancellations. No credit will be issued for any cancellations occurring within seven (7) days (inclusive) of the conference. In the event that IQPC cancels an event for any reason, you will receive a credit for 100% of the contract fee paid. You may use this credit for another IQPC event to be mutually agreed with IQPC, which must occur within one year from the date of cancellation. In the event that IQPC postpones an event for any reason and the delegate is unable or unwilling to attend in on the rescheduled date, you will receive a credit for 100% of the contract fee paid. You may use this credit for another IQPC event to be mutually agreed with IQPC, which must occur within one year from the date of postponement. Except as specified above, no credits will be issued for cancellations. There are no refunds given under any circumstances. IQPC is not responsible for any loss or damage as a result of a substitution, alteration or cancellation/postponement of an event. IQPC shall assume no liability whatsoever in the event this conference is cancelled, rescheduled or postponed due to a fortuitous event, Act of God, unforeseen occurrence or any other event that renders performance of this conference impracticable, illegal or impossible. For purposes of this clause, a fortuitous event shall include, but not be limited to: war, fire, labour strike, extreme weather or other emergency. Please note that while speakers and topics were confirmed at the time of publishing, circumstances beyond the control of the organizers may necessitate substitutions, alterations or cancellations of the speakers and/or topics. As such, IQPC reserves the right to alter or modify the advertised speakers and/or topics if necessary without any liability to you whatsoever. Any substitutions or alterations will be updated on our web page as soon as possible.

**Discounts:**
All ‘Early Bird’ Discounts require payment at time of registration and before the cut-off date in order to receive any discount. Any discounts offered by IQPC (including team discounts) also require payment at the time of registration. Discount offers cannot be combined with any other offer.