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Lourdes Hospital and ICA Herald Significant Benchmark: 80 Percent of Affiliated Physicians Adopt and Use ICA's Web-Based Interactive Clinical Portal

NASHVILLE, TN/PADUCAH, KY – April 20, 2010 -- Informatics Corporation of America (ICA; www.icainformatics.com), providing clinicians with a single technology solution for accessing, evaluating, and acting upon patient information across disparate systems, today announced a significant benchmark: 100 physicians representing 80 percent of the affiliated practitioners at Lourdes Hospital have adopted the ICA, web-based interactive clinical portal at Lourdes Hospital in Paducah, Ky., a 379-bed hospital in the Catholic Healthcare Partners system.

“Nearly two years ago, we contracted with ICA to aggregate data from a multitude of in-place health care information systems and provide a tool that would allow physicians to monitor, assess, and treat patients across the various treatment settings in and around the Paducah area,” says Craig M. Slater, M.D., MBA, regional chief medical officer of Mercy Health Partners – Kentucky and chief medical officer of Lourdes Hospital. “Thus far, we have been very impressed by this system’s intuitive user interface and its ability to not only engage physicians by enhancing their workflow, but also to become a natural extension of their practice.”

The solution, known internally as the “ICARe Portal”, collects data from the hospital’s core information system, as well as laboratory, radiology, quality-assurance, ambulatory electronic medical records, and other supporting clinical systems, yielding a comprehensive longitudinal patient record. Less than six months from contract signing, implementation of a pilot solution allowed pilot participants to remotely view admission status, diagnostic results, clinical reports, and radiological images of their patients in the hospital.

“The ICA solution is benefiting the community, the physicians, and our hospital because it helps us to improve efficiency and quality while promoting satisfaction among our patients, physicians, and staff,” says Steven Grinnell, regional CEO, Mercy Health Partners – Kentucky and president and CEO of Lourdes Hospital. “The 100 physicians who have adopted the secure clinical portal are able to view patient status from the multitude of clinical settings in which they operate, eliminating phone calls, faxing and paper chart searches.”

ICA’s solution extracts information that has been updated in real time from the source systems and displays it to physicians anywhere they have secure Internet connectivity. The result is reduced administrative burdens on inpatient clinical staff and elimination of possible transposition errors. Physicians can instantaneously access the latest results, medications and allergies, and acute and ambulatory encounter summaries.

Accomplishments to date also include:

- Aggregation of all major inpatient clinical systems
- Patient matching and longitudinal patient view
- Alerts and reminders functionality

About Lourdes Hospital

Lourdes is a 379-bed acute-care hospital serving the residents of western Kentucky, southern Illinois and northwest Tennessee. Our mission is to extend the healing ministry of Jesus by improving the health of our communities with emphasis on people who are poor and underserved. Lourdes is a member of Catholic Healthcare Partners, ranked by Thomson Reuters as one of the Top 10 health systems in the U.S. in 2009. We employ 1,400 associates and are committed to comprehensive benefits, including health care coverage for all regular associates, and competitive wages, including a just wage that exceeds state and federal minimum wages. True to our mission of service, Lourdes also provided more than \$12 million in community benefit in 2009. For more information, visit www.eLourdes.com.

About Informatics Corporation of America (ICA)

Informatics Corporation of America (ICA) was formed to take innovative technology developed by practicing clinicians and informatics professionals at Vanderbilt Medical Center to the broader health care market. ICA’s solution enables interoperability of existing hospital and clinic systems to deliver a comprehensive electronic health record and tools ranging from a physician portal to secure messaging to disease dashboards. By providing clinicians with a comprehensive longitudinal patient record, ICA empowers caregivers to make informed decisions at the point of care, helps health care enterprises achieve operational efficiencies, and facilitates patient care across multiple providers and settings. Visit www.icainformatics.com.

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