

intelligent field development 2008

THREE DELEGATES COME FOR THE PRICE OF TWO

realizing implementation success and long-term production improvements using intelligent technology

Ground Breaking Conference:
21st – 22nd January 2008

Exclusive Interactive and Focused Workshops:
20th & 23rd January 2008

Millennium Hotel, Abu Dhabi, UAE

	Automation and Smart Field Manager ADCO		Technology Group Leader SAUDI ARAMCO		Team Leader (E&P Support), Automation & Smart Field ADCO		Smart Field Manager PDO
System Analyst, Exploration Application Services SAUDI ARAMCO		Regional Sales Manager RESLINK AS		Technical Coordinator INTELLIGENT WELLS RELIABILITY GROUP (IWRG)		Business Development Manager Upstream SHELL GLOBAL SOLUTIONS	

ONLY AT THIS EVENT

Exclusive World-Class Expert Case Studies That Reveal:

- **SAUDI ARAMCO'S** integrated active and passive ICD completion
- **ADCO's** plans on realizing intelligent technology in its ageing wells
- How **BP** minimizes intelligent completion failure risk
- **PDO's** holistic approach to real-time data management
- **ADMA's** plans to enhance business value through collaborate intelligent technology
- How **SHELL** overcomes challenges in metering and reconciliation through intelligent technology

RECEIVE A COMPLEMENTARY DELEGATE PACK WITH FULL COMMENTARY AND PRESENTATIONS

CONFRONT DEVELOPMENT CHALLENGES THROUGH STRATEGICALLY-FOCUSED WORKSHOPS

Sunday 20th January 2008

- Life of the Well Planning Strategies – Synergies between Passive and Intelligent Inflow Control and Sandstone Horizontal Producers
- Systematic Economic Approach to Quantify Value of Passive and Intelligent Inflow Control

Wednesday 23rd January 2008

- Overcoming Metering and Reconciliation Challenges Through Intelligent Technology
- Halliburton Leads Exclusive Intelligent Technology Interactive Workshop

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ESSENTIAL INTERACTIVE WORKSHOPS
PRE-CONFERENCE WORKSHOPS - SUNDAY 20TH AND WEDNESDAY 23RD JANUARY 2008
EXCLUSIVE PRESENTATIONS FROM THE INTERNATIONAL LEADERS IN INTELLIGENT TECHNOLOGY

Oil & Gas IQ's workshops are unique opportunities to spend valuable time with industry experts. These interactive sessions are extended to ensure that you will get to the heart of the conference's most critical issues and uncover practical solutions you can apply in your own company.

**SUNDAY 20TH JANUARY 2007 • INDUSTRY FOCUS – PASSIVE & ACTIVE INFLOW CONTROL DEVICES
LED BY INDUSTRY LEADERS SAUDI ARAMCO WHO POSSESS 50% OF THE WORLD'S INTELLIGENT TECHNOLOGY**

WORKSHOP A: 09:00- 12.00

WELL LIFE PLANNING STRATEGIES – SYNERGIES BETWEEN PASSIVE AND INTELLIGENT INFLOW CONTROL



Facilitated By:

J. Eric Lauritzen
*Technology Group
Leader, Active and
Passive Inflow Control /
Expandables*
SAUDI ARAMCO

Eric Lauritzen is the Technology Group Leader for Active and Passive Inflow Control and is on the Southern Area Oil Team. Eric started as a Completion Design Engineer and prior to Saudi Aramco was as the Middle Eastern Region Manager for Reslink.

OVERVIEW

This workshop will address "ESP/Smart Ready" planning strategies to maximize overall production while emphasizing simplicity of intervention and workover. Eric will describe simple open-hole completion designs that have the potential for continued workover and intervention to accommodate future secondary recovery requirements. Special emphasis is placed on facilitating technologies such as bi-directional well control barriers, tree and upper completion designs. These facilitating technologies place special emphasis on high GOR applications ensuring sufficient mechanical barriers to provide well control without inducing unnecessary formation damage.

At this workshop you will learn:

- How to continuously workover and evolve completions to meet the future need of a well
- Methods that optimize well control by combining active and passive technologies whilst safeguarding a well's health
- The potential technological applications that allow for future

You will leave the workshop with a greater understanding of:

- The completion phases of the planning strategy
- The capabilities of a simple open hole completion and how to evolve completions for future production
- The economic benefits of simple completions in the early stages of well production that allow for great flexibility

WORKSHOP B: 13.30 - 16.30

A SYSTEMATIC ECONOMIC APPROACH FOR ENGINEERS TO QUANTIFY VALUE OF PASSIVE AND INTELLIGENT INFLOW CONTROL



Facilitated By:

J. Eric Lauritzen
*Technology Group
Leader, Active and
Passive Inflow Control /
Expandables*
SAUDI ARAMCO

Eric Lauritzen is the Technology Group Leader for Active and Passive Inflow Control and is on the Southern Area Oil Team. Eric started as a Completion Design Engineer and prior to Saudi Aramco was as the Middle Eastern Region Manager for Reslink.

OVERVIEW

Completion and reservoir engineers can readily identify the technical benefits of passive and intelligent inflow control; however it is difficult to convey technical benefits as commercial benefits without quantifying the present value of the technology. In this workshop Eric proposes a detailed quantitative approach for economic modeling which defines a barefoot or screened completion as datum. Based on this datum an oil decline curve is generated. The datum function is then juxtaposed against other transient functions where these functions represent either changes in parameters. These performance differences are simulated and time shifted to present value as a variable annuity based on a nominal forecasted rate of return. So lines should be parallel.

At this workshop you will learn:

- The business case for a combining application of passive and active inflow control devices (ICDs)
- How to take a long-term view to applying this technology for future production needs
- The short-term benefit of applying this technology to today's production field

You will leave the workshop with a greater understanding of:

- The financial and production value of applying this technology
- How to quantify data accurately to ensure optimum production forecasting
- An economic model that can be applied to intelligent completions for more accurate decision making

WEDNESDAY 23RD JANUARY 2008 • INDUSTRY FOCUS – PASSIVE & ACTIVE INFLOW CONTROL DEVICES

WORKSHOP C: 09.00 – 12.00

OVERCOMING METERING AND RECONCILIATION CHALLENGES THROUGH INTELLIGENT TECHNOLOGY



Facilitated By:

Azmi Mohd Noor
*Business Development
Manager Upstream*
**SHELL GLOBAL
SOLUTIONS**

A graduate in Electronics & Control Engineering, Azmi has been with Shell for 19 years. In his current position his main duties are to build and sustain Shell Global Solutions Upstream business in the Asia Pacific region both within and outside Shell. Before this, he took up several positions in the Production Management area. He also has worked in the Maintenance, Operations and Engineering divisions in Sarawak Shell prior to his international assignment.

OVERVIEW

Metering and reconciliation are challenging oil field processes relating to hydrocarbon accounting, well/reservoir surveillance and production data management. Hydrocarbon accounting is a critical business process, important to field development, can identify problems and optimize production. This workshop will explore why metering and reconciliation are so challenging and to tease-out accounting and surveillance experiences and how Intelligent Fields can be used to improve these processes.

At this workshop you will learn:

- How intelligent technologies can improve well/reservoir surveillance practices
- How hydrocarbon accounting data can be used for field development
- Importance in metering for production revenue reporting

You will leave the workshop with a greater understanding of:

- How accounting data can be used to identify potential well problems
- The potential challenges faces with metering and reconciliation and the methods of overcoming them
- How metering and reconciliation can be used to optimize production'

WORKSHOP D: 13.30 - 16.30

THE SMART DEBATE – EXPLORING THE IMPLEMENTATION OF INTELLIGENT TECHNOLOGIES IN TODAY'S PRODUCTION FIELD

Facilitated By:

HALLIBURTON

OVERVIEW

The interactive workshop led by one of the leaders in this technology will discuss the role this technology plays in the current production climate. It will explore the technology's potential to fulfill its potential to increase production, improve well management and reduce production costs.

At this workshop you will learn:

- How to successfully implement this technology for long-term production benefit
- The benefits of implementing intelligent technologies in today's production
- The flexible advantage of this technology for the future production field

You will leave the workshop with a greater understanding of:

- The role intelligent technologies has to play in the current and future production field
- How to plan and implement intelligent technologies for long-term benefit
- How this technology can improve the production process



ABOUT OIL & GAS IQ

OIL & GAS IQ provides business executives around the world with tailored practical conferences, large scale events, topical seminars and in-house training programs, keeping them up-to-date with industry trends, technological developments and the regulatory landscape. OIL & GAS IQ's large scale conferences are market leading "must attend" events for their respective industries.

CONFERENCE DAY ONE – Monday 21st January 2008

08:15

REGISTRATION, REFRESHMENTS AND NETWORKING

08:45

CHAIRMAN'S WELCOME AND OPENING REMARKS

INTELLIGENT FIELD DEVELOPMENT – WILL IT HELP US TO DO MORE WITH LESS?

09:00



KEYNOTE

Klaus Mueller
Smart Fields Manager
Smart Fields, Production
Optimization and Automation,
PDO

In his 25 years with Shell, Klaus Mueller has held a variety of jobs in Petroleum Engineering during assignments to Holland, Syria, Brunei and Oman. In the last ten years he has specialized in water flood operations, thermal EOR project management and PDO's Smart Fields program development. In June 2006 he was appointed Smart Field Manager for PDO and Smart Field Program Coordinator and Subject Matter Expert for Shell in the Middle East. He is a member of the Shell Global Smart Fields Team.

KEYNOTE OPENING SPEECH

PDO'S STRATEGIC OVERVIEW IMPLEMENTING INTELLIGENT FIELD DEVELOPMENT

The oil and gas industry has been losing expertise since the last oil price crisis in the late '90s and the "Big Crew Change" looms - further reducing experience and capability. Meanwhile, due to aging fields, operating conditions in the Middle East get more demanding and in addition, there is the necessity to move to secondary and tertiary recovery methods in order to extract the extra barrels. With all these distractions, the fundamental concept of the plan-do-review cycle remains unchanged, but the cycle speed has increased due to rising costs, environmental concerns and the introduction of IOR and EOR methods. A variety of approaches have been taken by the oil industry to counter these pressures and whether it is the i-Field, the intelligent field, the Field Of The Future, or Smart Fields, they all have one thing in common; namely the need to manage vast amounts of data, to model multiple realizations, to select options, to make decision, and to plan and execute well optimization work at an ever increasing pace to maximize value. Klaus will explore the question - Can we deliver what we promise; Does Intelligent Field Development enable us to do more with less?

09:20



Harold Grayson
Regional Business Development
Manager, Drilling and Production
Technology
HALLIBURTON

Harold Grayson has over 27 years of experience in the industry and has worked on development and implementation projects in the areas of real-time data management, software development, E&P business process map and as a consultant to oil companies on the integration of technology into their business processes. His current role within Halliburton includes business development for Drilling and Production Technologies and working with clients to develop and realize their digital asset visions. Harold has a degree in Geology from the University of The Pacific in Stockton California.

POSITIONING INTELLIGENT TECHNOLOGY AS A DIGITAL ASSET – FROM VISION TO EXECUTION IN TODAY'S PRODUCTION ENVIRONMENT

CERA in their 2003 paper on "The Digital Oil Field of the Future" (DOFF) discussed the how the application of digital technologies within the E&P industry might transform it. Since 2003 there have been significant changes within the E&P industry as a result of the application of the exponential benefits of improved processors, storage and bandwidth. To realize the benefits of the improved technology new ways of working have been developed. The new workflows have created levels of collaboration and efficiencies that were only a vision a decade ago. This presentation will explore the vision and several case studies on the application of digital technologies, new workflows and the evolving roles and increased collaboration models between the operator and vendors that are being implemented to realize the Digital Asset Vision.

MODELING & SIMULATION

10:00



CASE STUDY

Susanto Budi Nugroho
Project EOR Region KTI Manager
PERTAMINA EP

Susanto has seventeen years experience in Pertamina, which began in the Kalimantan Region in 1989 as an Operation Engineer and Production Geologist. In 1995 he became the Head of Cross Function Group Sangatta Field. In 1998 he moved to the Prabumulih region of Sumatra Province as a Senior Production Geologist, then in 2000 came back to Kalimantan as Head of Production Geologist, then in 2002 became a Development Manager.

SIMULATION RESERVOIR STUDY OF WATERFLOODING IMPLEMENTATION FOR BUNYU FIELD KTI REGION, INDONESIA

This presentation will explore the importance of simulation reservoir studies in forecasting for the Bunyu Field's Waterflood Pilot project. It will detail how the calculation of Initial Hydrocarbon in Place, existing residual hydrocarbon and distribution of hydrocarbon saturation was obtained by the simulation study. This presentation will also cover how history matching equalizes the simulation prediction based on production and pressure history. It will also reveal how this resulted in the forecasting of production performance and recovery and assisted in the Water Pilot Project reaching water disposal targets of zero discharge.

10:40

NETWORKING AND REFRESHMENTS

11:10



KEYNOTE CASE STUDY

John Hofland
Automation & Smart Field
Manager, ADCO

John Hofland joined Shell in 1985 as Petroleum Engineer. He started his career as well site operation engineer in the UK offshore operations of Shell and subsequently worked as Head of Production technology in the Netherlands and Nigeria. He held a post as program manager in Shell's R&D center in Houston before secondment to ADCO. He was appointed as ADCO's Automation and Smart Field Manager in July 2007.

PROFILING ADCO'S STRATEGY FOR REALIZING SMART FIELDS'

The presentation will address how ADCO plans to realize the vision to transform the company to an organization that makes optimal use of technology and people facing the challenges associated with the production optimization and reservoir management of aging fields and the development of smaller hydrocarbon accumulations is a key objective. The presentation will touch on the need to understand the business processes, the need for integration and the need for collaboration to improve asset management. John will also present the plans to upgrade the telecom infrastructure in support of the identified need for improvements in access and quality of data.

USING INTEGRATED ASSET OPERATION MODELLING (IAOM) SIMULATION IN ADCO'S NEB FIELD TO OPTIMIZE PRODUCTION

Integrated Asset Operation Model (IAOM) is the simulation model through which different scenarios are evaluated to assist in field production optimization. Sensitivity analysis, development planning, design and de-bottlenecking as well as ability to simulate the performance of the asset over time, including the effect of changing reservoir conditions and equipment availability were also tested. The IAOM uses 'Reo' software to model and optimize the production network (including the facilities) which links with the 'WellFlo' software to model well performance, and 'MatBal' software to model the reservoir behaviour. All have been integrated into a single model. The link to real-time data provided by i-Do software (Intelligent Daily Operation) will automate the update of the model using online well test results. By comparing simulation data and real-time data it is expected that performance analysis will be improved in terms of speed and quality.



John Hofland
Automation & Smart Field
Manager, ADCO

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12:10

NETWORKING LUNCH

REAL-TIME DATA MANAGEMENT

13:30



CASE STUDY

Omar O. Akbar
System Analyst, Exploration
Application Services Department
SAUDI ARAMCO

Omar is currently leading the GIS & Data Management group at Aramco. He has a B.S. degree in computer engineering from KFUPM, Saudi Arabia, and a Master Degree of Science in Geology from UNO, USA. Omar worked in Saudi Aramco for the last 14 years. His main experience is in seismic interpretation cycle and its related operations and workflows.

SAUDI ARAMCO'S ADAPTIVE DATA MANAGEMENT SOLUTION TO HANDLING LARGE QUANTITIES OF SEISMIC DATA

This paper case studies Saudi Aramco's data management system which has been developed around the Smart Business Objects (SBO) concept to handle more than 25TB of seismic data. It describes the motivations to design it to adapt to potential changes in formats, media and data models so that the business and workflow logic can be configured by each work group without necessitating change to the underlying software. It will analyze how the system's flexibility allows the potential to introduce new data, new database models and even different data storage mechanisms, as they occur during the long life of the major projects. The system is designed to maintain high quality authoritative data sources, manage large amounts of seismic and other data flows. In addition, it will also provide generations of Saudi Aramco scientists and engineers information of the best quality for operating their long lived assets.



Jeffrey W. Pferd
Senior Vice President,
Product Planning
PETRIS

A geologist by training, Jeff has over twenty-five years of experience in the application of high technology systems, software, and processes in the oil and gas industry, with an extensive background in the development, implementation, and management of technical computer applications for the petroleum industry. Jeff's previous experience includes Supervisor of E&P Application Development and Manager of Computing for UNOCAL's upstream business division and Insource Management Group (IMG).

14:10



CASE STUDY

Ahmed Al-Naami
Senior Real-Time Engineer,
Control and Automation
PDO

Ahmed has worked with PDO for ten years after his graduation from Sultan Qaboos University with Master Degree in Computer Engineering. He spent 7 years as part of the web team giving him great experience with web development tools. For the past three years he has been part of the Real-Time Applications department and is leading the effort to improve and maintain the 'Shurooq' real-time web portal application.

PDO'S HOLISTIC APPROACH TO DATA MANAGEMENT THROUGH IMPLEMENTING A REAL-TIME PRODUCTION DATA WEB PORTAL

With an increase of real-time control systems, there has been a subsequent rise in demand on monitoring this production data increase. This presentation case studies PDO's 'Shurooq' web portal and will explore how this application brings together business processes, data and disparate computer systems and applications into a single holistic view. Ahmed will detail how 'Shurooq' allows production data to be available to all users locally or remotely and will cover its features such as state-of-the-art monitoring, control, analysis, design, trending and optimization to help the user to run fields. This includes well applications for beam pumping, esp, gas lift, pcp, water injection and well testing. In addition, control systems to manage stations and plants are included as part of the system.

14:50

NETWORKING AND REFRESHMENTS

15:20



CASE STUDY

Mohamed Hafez
Team Leader (E&P Support),
Automation & Smart Field
ADCO

Mohamed Hafez (Eng. CSE) has 30 years experience in the engineering of automation and safety systems in major projects in a variety of industries. Serving the upstream oil & gas industry over the last 15 years, he is now the team leader of E&P Support at ADCO's Automation and Smart Field department.

UNIFIED DIGITAL ARCHITECTURE FOR OIL & GAS INTELLIGENT FIELD DEVELOPMENT – CASE STUDYING ADCO'S NEB FIELD

Intelligent oil fields require data volumes 100 to 1000-times greater than volumes gathered by conventional fields' SCADA systems. They have the additional requirement to communicate this data over vast distances and quickly update it in real-time in order to make right-time decisions at collaborative centers. This presentation will case study ADCO's unified digital field architecture application to its NEB field and will explore the use of a private transport network to meet the requirement of intelligent field for data and video transmission and to replace traditional separate DCS and SCADA systems in the oil and gas upstream landscape.

16:00



CASE STUDY

John Hother
Technical Coordinator/
Managing Director, IWRG/Proneta
PRONETA/INTELLIGENT
WELLS RELIABILITY GROUP

John runs the consulting engineering company Proneta in the UK, which specializes in developing new applications of engineering technology and techniques, particularly in the field of systems engineering. Proneta also coordinates the Intelligent Well Reliability Group, consisting of the eleven key players in that field. John was one of the founders of the company in 1997. He is a Chartered Engineer has an engineering degree from Imperial College, and spent 25 years in aerospace and defence companies. His particular expertise is in real-time systems design for mission-critical applications.

USING MODULAR 'PLUG AND PLAY' FAILURE MODE ANALYSIS TO MINIMIZE COMPLEX INTELLIGENT COMPLETION FAILURE RISK

Failure Modes Effects and Criticality Analysis (FMECA) is an important element of the qualification process for downhole equipment that gives indications of potential failure modes early enough, so they can be avoided. FMECA has become a mandatory part of BP's process for qualification of newly developed equipment. This presentation will illustrate the method with an example case study of a complex completion design incorporating sand control, inter-zonal isolation, intermediate formation isolation, Down Hole Flow Control (DHFC) and downhole instrumentation. It will also explore the program's ability to deliver key recommendations with a rapid turnaround time, to enable mitigation of high-priority risks by both the suppliers and the operator, avoiding potential failures in all phases of the operations.

16:40

CHAIRMAN'S CLOSING REMARKS AND END OF CONFERENCE DAY ONE

INTELLIGENT FIELD DEVELOPMENT – SUCCESSFULLY IMPLEMENTING & REALIZING THE FULL TECHNOLOGICAL POTENTIAL

EXCLUSIVE KEYNOTE PRESENTATIONS FROM:



John Hofland
Automation and
Smart Field
Manager
ADCO



Rolf Pensgaard
Regional Sales
Manager
RESLINK AS



Klaus Mueller
Production
Optimization
& Automation
Manager
PDO

OUR SPEAKERS HAVE SEEN THESE RESULTS FROM THEIR INTELLIGENT APPLICATIONS:

- Accelerated and optimized production
- Reduced operating cost and increased safety through zero intervention
- improved accuracy of reserves calculations
- identification of reservoir boundaries
- optimum placement of future injection wells

FIND OUT HOW THEY ACHIEVED THESE AT INTELLIGENT DEVELOPMENT 2008

What Delegates Say About Oil & Gas IQ's Intelligent Well Series:



I've been to several events on this subject, but this one was the best so far. The subject selection, the speaker knowledge depth, the planning of the events and activities all reflected a sound research and quality organization.

BP EGYPT



An event like this is so valuable because the challenges and risks are increasing, and we need to exchange ideas on best practice techniques, for mutual benefit across our industry.

INTELLIGENT WELL RELIABILITY GROUP

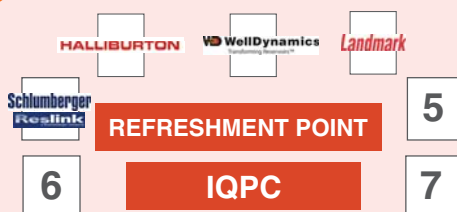


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INTELLIGENT FIELD DEVELOPMENT



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Since 1919, **Halliburton** has continued to earn the trust of our customers around the world by leading the well-site services industry through the delivery of innovative technology, reservoir-specific expertise and outstanding service quality. No matter how challenging their technology or service issues may be we will find a way to fulfill on our promise. **WellDynamics** is the world's leading provider of intelligent completion technology to the upstream oil industry. SmartWell® technology, introduced in 1997, was the industry's first intelligent well completion system, focused on remotely-controlling downhole equipment without physical intervention. **Landmark's** integrated software and services help the upstream oil and gas industry turn critical information into useful knowledge. With this knowledge, our clients can see further, deeper, more accurately and more comprehensively than ever. So they can make better decisions with less risk than ever. Landmark solutions integrate exploration, reservoir management, drilling, production, business-decision analysis and data management.

ASSOCIATE SPONSORS



With engineering and manufacturing centers in Algård, Norway, and Houston, Texas, **Reslink** has become recognized for its state-of-the-art, robust wire-wrapped sand screens and inflow and injection control devices for sandface completions.

Reslink offers simple and reliable intelligent well solutions for openhole completions. Stand-Alone Screen (SAS) completions: These completions offer high-quality, high-precision screen apertures derived from a novel design process utilizing data for the formation sands to be completed. Inflow and Injector Control Devices (ICD): These static or preset devices use Reslink wire-wrapped screen technology; ICD completion string design is based on an in-house process. Sandface completion accessories: Reslink offers a number of accessories like robust screen hangers, openhole zonal isolation, punch housings, sand screens with protected conduits, deployment systems for continuous conduits, and coaxial couplings for connecting multiple screen joints.

MEDIA PARTNERS



Pipeline Magazine is the region's undisputed voice for the energy sector. For almost a decade-long strong presence in the industry, Pipeline has grown into a publishing empire, commanding a monthly readership in excess of 30,000 for the printed version. Research suggest around four people read each copy of Pipeline, bringing the hard copy readership up to approximately 100,000 globally every month. This is further bolstered by a weekly electronic readership of 48,000 and 7,000 daily website hits. Add this to the annual excellence in energy awards, The Oil Barons Ball and the Pipeline Classic. Gift events you will begin to see why Pipeline has become more than just a magazine.



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STRATEGIC BUSINESS PARTNER



The **Intelligent Wells Reliability Group (IWRG)** was formed to establish best practices and utilize combined industry knowledge to increase the uptake of intelligent wells. The group objectives are reliability metrics and common language, reliability analysis and prediction techniques, reliability test and evaluation methods, addressing reliability in Intelligent Well requirement specifications and dissemination of results. The IWRG was started by a working group of the SPE Forum on Smart Wells and grew rapidly to encompass almost all of the key players in this exciting new sector of oil and gas industry technology.

PART OF A GLOBAL SERIES OF OIL & GAS IQ CONFERENCES RESEARCHED AND DEVELOPED BY:



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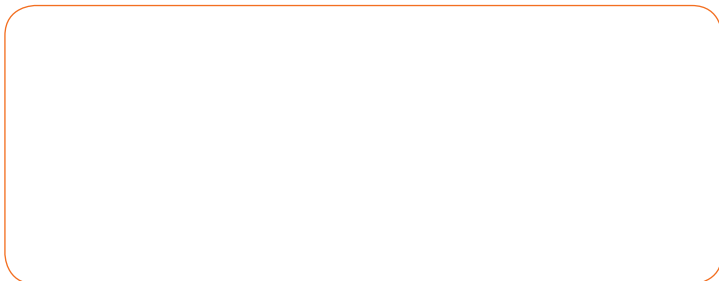
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ABU DHABI, UAE

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All bank charges to be borne by payer. Please ensure that IQPC receives the full invoiced amount.

PAYMENT TERMS

Payment due on receipt of invoice. If a booking is received 10 working days before the conference a credit card number will be taken to confirm your place, likewise if full payment has not been received before the conference date. Payment prior to the event is mandatory for attendance.

5 WAYS TO REGISTER

Online www.ifieldsdevelopment.com

Fax 971 4 363 1938

Email enquiry@iqpc.ae

Phone 971 4 364 2975

Post IQPC Dubai FZ LLC
PO Box 502397
Dubai, UAE

TEAM DISCOUNTS

IQPC recognises the value of learning in teams. Group bookings at the same time from the same company receive discount:

'Three Delegates Come For The Price of Two'

This offer is exclusive of the early bird discount. Call us for a special discount rate for teams of 10 and above (Not applicable to workshop(s) only bookings).

VENUE & ACCOMMODATION

VENUE: Millennium Hotel Abu Dhabi

PO Box 44486
Abu Dhabi
United Arab Emirates
General Enquiries +971 (0) 2 626 2700
Facsimile +971 (0) 2 626 0333



www.millenniumhotels.com/ae/millenniumabudhabi/index.html

ACCOMMODATION: Hotel accommodation and travel costs are not included in the registration fee. A reduced corporate room rate has been arranged at **Millennium Hotel Abu Dhabi** for attendees at this conference. To take advantage of this special rate, please process the hotel room reservation form provided upon confirmation of your attendance.

CONFERENCE DOCUMENTATION AND AUDIO CDs

I cannot attend the event, please send me the Conference Documentation only at US\$330.

(N.B. Advance orders will determine whether or not this conference will be recorded – Please enclose payment with your order.)

100% credit refund should you be unsatisfied with our product. Please return product in re-saleable condition within 15 days from date of received. Credit voucher will be issued only upon receipt of returned product/s.

PAYMENT POLICY

PAYMENT POLICY: Payment is due in upon receipt of invoice and it includes lunches, refreshments and detailed conference materials. Your registration will not be confirmed until payment is received and may be subject to cancellation.

CANCELLATION & SUBSTITUTIONS - You may substitute delegates at any time. IQPC does not provide refunds for cancellations. For cancellations received in writing more than seven (7) days prior to the conference you will receive a 100% credit to be used at another IQPC conference for up to one year from the date of issue. For cancellations received seven (7) days or less prior to an event (including day 7), no credits will be issued. In the event that IQPC cancels an event, delegate payments at the date of cancellation will be credited to a future IQPC event. This credit will be available for up to one year from the date of issue. In the event that IQPC postpones an event, delegate payments at the postponement date will be credited towards the rescheduled date. If the delegate is unable to attend the rescheduled event, the delegate will receive a 100% credit representing payments made towards a future IQPC event. This credit will be available for up to one year from the date of issue. No refunds will be available for cancellations or postponements. IQPC is not responsible for any loss or damage as a result of a substitution, alteration or cancellation/postponement of an event. IQPC shall assume no liability whatsoever in the event this conference is cancelled, rescheduled or postponed due to a fortuitous event, act of God, unforeseen occurrence or any other event that renders performance of this conference impracticable or impossible. For purposes of this clause, a fortuitous event shall include, but not be limited to: war, fire, labor strike, extreme weather or other emergencies.

PROGRAM CHANGES POLICY - Please note that speakers and topics were confirmed at the time of publishing; however, circumstances beyond the control of the organizers may necessitate substitutions, alterations or cancellations of the speakers and/or topics. As such, IQPC reserves the right to alter or modify the advertised speakers and/or topics if necessary. Any substitutions or alterations will be updated on our web page as soon as possible.

YOUR DETAILS - Please email our Database Manager at enquiry@iqpc.ae and inform him/her of any incorrect details which will be amended accordingly.

DATA PROTECTION - Personal data is gathered in accordance with the Data Protection Act 1984. Your data may be passed to other companies who wish to communicate with you offers related to your business activities. If you do not wish to receive these offers, please check the box below.

Please do not pass my information to any third party.