SAFELY INTEGRATING DRONES INTO THE NATIONAL AIRSPACE

This 2-day conference helped us to understand the potential applications of drones and issues associated with it within a broad spectrum

Aslam Mohammed, VP – IT, Qatar Airways
**DRONES ARE BECOMING A PROMISING PART OF OUR FUTURE**

Dear colleague,

Supported by the **UAE General Civil Aviation Authority**, Drones Middle East is the only conference in the region that focuses on the commercial use of drones and provides an in-depth understanding on the regulatory and approval process for drone operations.

In its 2nd edition, the conference will focus on available drone technologies, operating drones in a safe manner given the climatic conditions of the Middle East, and case study examples of different applications including data collection, inspection, surveillance and asset tracking.

**Are you a drone end user?** If so, are you aware of the different drone technology providers in the region? Do you know the different ways in which you can use drones to improve your current operations and cut cost? Have you thought about how you can make drones a part of your operations to improve safety whilst reducing the time taken to perform the task?

**Are you a drone manufacturer or service provider?** If so, are you aware about the regulations in the region and the approval process? Do you know about the various industries in the Middle East that plan to use drones in the near future? Are you looking to showcase your technology to potential end users?

No matter what your objectives are, these are some of the questions you must have wondered about if you plan to invest into drones and benefit from the many features of these machines. The **2nd Drones Middle East** conference taking place from **25–27 September** will bring together some of the key stakeholders in the drones industry to discuss the future opportunities for this technology in the Middle East region.

Come and learn how you can ensure safe operation of your drones, abide by the regulations, and get all the answers to your queries related to drones and its operations.

I look forward to meeting you in September.

Regards,

Shivani Moorjani
Conference Producer
Drones Middle East

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**KEY SPEAKERS**

- Mohammad Al Dossari, Director of Air Navigation & Aerodromes Department, UAE General Civil Aviation Authority (GCAA)
- Michael Hayes, Manager Air Navigation Regulations, Air Navigation Section - ANA Department, UAE General Civil Aviation Authority (GCAA)
- Waleed Al Riyami, Air Navigation Inspector ATS, UAE General Civil Aviation Authority (GCAA)
- Jesper Skou, Head of Air Navigation Services, Global Aerospace Logistics, LLC Abu Dhabi
- Ronald Rigney, Aviation Consultant, Department of Transport – Abu Dhabi
- Hamad Eissa AlBalouki, Application Support Section Leader, ADMA – OPCO
- Orlando Matos, Inspection Department Head, GASCO
- Tijender Kumar Gupta, CP Specialist, ADOC
- Andy Cashmore, Fire Officer, West Midlands Fire Services
- Soliman A. Al-Walaie, Engineering Consultant - Technology Management Division, Saudi Aramco
- Haris Balta, Research Scientist, Royal Military Academy of Belgium
- Benjamin Piper, Design Director, Killa Design
- Sally French, Social Media Editor at MarketWatch, The Wall Street Journal Digital Network and Founder of TheDroneGirl.com
- Dr. Mark Beech, Head of Coastal Heritage and Palaeontology, Abu Dhabi Tourism and Culture Authority
- Peter Dawson, Professional Senior Technical Lecturer, Autonomous Engineering Systems Technology, Abu Dhabi Polytechnic
- Fadi Salem, Director and Fellow, Governance and Innovation Program, Mohammed Bin Rashid School of Government
- Amran Al Kamzari, Senior Specialist Natural Reserves, Ministry of Environment and Climate Affairs Oman
- Jane Glavan, Partnership Project Manager, Environment Agency Abu Dhabi
- Michael Herrera, Area Manager - Gulf, IATA
- Furgan Mian, Director - Hard Facilities Management, Emaar Community Management
- Dr. Ajeeth Cheppudira, Adviser, Ministry of Climate Change & Environment, United Arab Emirates

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**FOR MORE INFORMATION OR TO REGISTER**

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IQPC provides business executives around the world with tailored practical conferences, large-scale events, topical seminars and training programmes, keeping them up-to-date with industry trends, technological developments and the regulatory landscape. IQPC conferences are market leading “must attend” events for their respective industries. IQPC produces more than 1,700 events annually around the world, and continues to grow. Founded in 1973, IQPC now has offices in major cities across six continents including: Berlin, Dubai, London, New York, Singapore, Sydney, Tampa, and Toronto. IQPC leverages a global research base of best practices to produce an unrivalled portfolio of conferences. [www.iqpc.ae](http://www.iqpc.ae)
## EVENT OVERVIEW

### Who should attend?

Developed with the help and expertise of some of the most innovative and forward thinking individuals already using UAVs for various corporate projects, this event will bring together delegates from various commercial communities to learn about how they can work with local regulators to implement drones into their operations and use this technology to cut costs, save time, improve safety of the employees and save lives. The agenda is designed for professionals in:

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<thead>
<tr>
<th>Emergency Services:</th>
<th>Energy Sector:</th>
<th>Transportation:</th>
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<tbody>
<tr>
<td>Police, Civil Defence, Coast Guard, Fire and Safety, Rescue Teams, Ambulatory Services</td>
<td>Oil and Gas, Power and Utilities, Mining</td>
<td>Roads and Transportation Authorities, Railways, Civil Infrastructure</td>
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<tr>
<th>Government Organisations:</th>
<th>Aviation and Aviation Regulatory Bodies:</th>
<th>Construction:</th>
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<tr>
<td>Ministries, Public Authorities, Healthcare Authorities</td>
<td>Airlines, Airports, Air Navigation Services, Civil Aviation Authorities</td>
<td>Developers &amp; Builders, Construction Companies, Architectural Firms, Urban Planners, Building Inspection</td>
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<th>Research &amp; Development:</th>
<th>Suppliers:</th>
<th>Others:</th>
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</thead>
<tbody>
<tr>
<td>Universities, Drone Labs and Researchers</td>
<td>Drone Manufacturers, Insurance Providers, UAV Service Providers, Training Institutes, UAV Parts Suppliers</td>
<td>Environment Agencies, Food and Agriculture Companies</td>
</tr>
</tbody>
</table>

### How will you benefit by attending the event?

- Learn about the new regulatory developments and the registration process for attaining drone licenses
- Understand the benefits of drones over traditional data collection methods and how it improves the overall data collection process with its ability to reach inaccessible areas
- Learn how prime industries in the GCC like oil and gas, power and utilities, and construction can lower costs and enhance safety measures by using drones
- Network with solution providers to understand the capabilities and limitations of drone technologies and discuss your requirements to help analyse and choose the best machine for your operations
- Hear first-hand case studies on the various applications of drones and how using them for challenging operational processes can enhance your organisational capabilities
- Understand how you can customise drones for your operations and ensure they withstand the tough climatic conditions to operate in the GCC region

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For more information or to register:

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WHAT’S NEW FOR THE SEPTEMBER EDITION?

DRONES REGISTRATION PROCESS
Apart from being updated about the recent regulations on drone use, you will gain an in-depth understanding of the GCAA’s registration process. Regulators and stakeholders involved in the approval process will provide you with a step-by-step approach on applying for a drone license and answer any questions on the approval process.

INTERNATIONAL SPEAKERS
The conference will showcase success stories about how international companies are working with their local regulatory authorities to implement drones in their day to day operations. Speakers will share their strategy, processes, and lessons learnt with the audience from experiences gained over the last few years.

INDUSTRY CASE STUDY PRESENTATIONS
Speakers will also share first-hand examples of how they have used drones in various industries such as oil and gas, construction, emergency services, humanitarian activities, journalism and many more. If you are not currently using drones, this is your chance to come and witness the potential of this technology for your company.

DRAGON’S DEN
Many companies in the GCC region are currently evaluating drone technologies or service providers that can help with inspection, surveillance, monitoring, 3D modelling and asset tracking. Just like any pitch to a host of ‘investors’ – drones technology, service or component providers will have 10 minutes to convince the team of executives that their technology or service is the best. To learn how you can be a participant in this session, contact Leslie Daniel at partnership@iqpc.ae before spots fill up.

Top companies that attended
- Abu Dhabi Gas Industries Ltd. (GASCO)
- Abu Dhabi Marine Operating Company (ADMA-OPCO)
- Abu Dhabi Ports Company
- Abu Dhabi Urban Planning Council
- British Embassy
- Department of Civil Aviation – Sharjah
- Department of Municipal Affairs
- Dubai Electricity and water Authority (DEWA)
- DFS - CANSO
- Dubai Chamber of Commerce and Industries
- Dubai Supply Authority (DUSUP)
- Eurocontrol
- International Air Transport Association
- Khalifa University of Science
- Lockheed Martin
- Ministry of Environment and Climate Affairs
- Ministry of Interior
- Ministry of Public Works
- National University of Singapore
- Qatar Airways
- Serco
- Taweelah Power Asia Company
- UAE General Civil Aviation Authority
- United Arab Emirates University

Why they attended
- 38% delegates attended to understand the current regulations on drones use
- 31% delegates attended to learn about the applications of drones
- 23% delegates attended to identify new drone technologies
- 8% delegates attended for networking

FOR MORE INFORMATION OR TO REGISTER
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Focus Day  
Sunday, 25 September 2016

10:00 – 13:00  
Drone Safety Enhancement Workshop

The number of drone operations in the UAE have been increasing over the past couple of years. In order to ensure safe integration of drones in the commercial air space, the GCAA has released a set of regulations to govern the use of these machines. If you are a commercial drone manufacturer, service provider or operator then you need to be mindful of the existing regulations and ensure that you attain the necessary license before you fly your drone to avoid legal implications.

**During this workshop, the GCAA will discuss:**

- New UAE regulations for drone use and the GCAA registration process
- Discussing the state of the market and the UAS information available on the GCAA website
- What incidents did GCAA experience last year in the UAE?
- What improvements can be made to enhance UAS/drone operations within the UAE?
- Improving the awareness programme to better communicate with companies and public drone users
- Apparent future challenges

**Workshop Leaders:**

- **Michael Hayes,** Manager Air Navigation Regulations, **Air Navigation Section - ANA Department, UAE General Civil Aviation Authority (GCAA)**
- **Waleed Al Riyami,** Air Navigation Inspector ATS, **UAE General Civil Aviation Authority (GCAA)**
- **Hamad Al Mutawa,** ATC Licensing Inspector, Licensing Department, **UAE General Civil Aviation Authority**

13:00 – 14:00  
Networking Lunch

14:00 – 16:00 It’s all in the planning

You see the potential of drones to transform your business, but how to manage the risks?

ConsortIQ trainer and ex-BBC aerial film maker Michael Surcombe shares his secrets of planning for challenging assignments. Put yourself in the pilot’s seat to navigate the risks and regulations, in a world where flying safely and legally doesn’t mean abandoning your ambitions.

Plus a glimpse into the future of planning unmanned operations. Could new approaches by the UK emergency services and industrial sectors from oil to communications give you confidence to bring your drones tasks in-house?

**Workshop Leader:**

**Michael Surcombe,**
Ground School Instructor,  
ConsortIQ

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CONFERENCE DAY 1: Monday, 26 September 2016

08:00 Registration, refreshments and networking

UPDATE ON UAE DRONE REGULATIONS

09:00 Integrating drones into the UAE airspace
Mohammed Al Dossari, Director Air Navigation & Aerodromes Department, UAE General Civil Aviation Authority (GCAA)

9:15 Product Demonstrations
9:15 - Drone Demo by Inspectahire
9:30 - Drone Demo by TOPCON
9:45 - Drone Demo by DJI

10:15 Highlighting the current changes and updates on drone regulations
- Providing insight into the recent developments in the regulatory framework and the responsibilities of commercial drone operators
- Discussing the steps taken towards safe integration of drones into the air space
- Highlighting how the authority plans to control the misuse of drones in the UAE
Waleed Al Riyami, Air Navigation Inspector ATS, MET & SAR, Air Navigation & Aerodrome Department, Aviation Safety Affairs Sector, UAE General Civil Aviation Authority (GCAA)

10:45 Developing “smart regulations” to ensure safe integration of drones into the commercial airspace
Michael Herrero, Area Manager for Gulf, IATA

11:15 Aerial inspection technology
Fergus Cadwell, Technical Manager, Inspectahire

11:45 Morning networking break

13:45 Networking lunch

ROUNDTABLE

15:00 Interactive group discussion: Answering questions related to drone technology and its uses
In this interactive round-table session, conference attendees will have the opportunity to discuss with leading solution providers what their priorities and needs are. Attendees will have the chance to visit three tables over 45 minutes to gain an in-depth understanding and network on the topics being discussed at the tables

ROUNDTABLE 1: Ensuring UAVs withstand the hazardous conditions and the robust climatic conditions during asset inspections

ROUNDTABLE 2: Using drones for surveillance and monitoring

ROUNDTABLE 3: Integrating drone technology into logistics management and asset tracking

16:00 Afternoon networking break and end of conference day one

DISCUSSING INNOVATIVE DRONE TECHNOLOGIES AND ENHANCING DRONE SAFETY

12:45 Using drones to collect data for survey and monitoring jobs
Talal Hanna, Regional Sales Manager, Topcon Positioning Middle East and Africa FZE (TPMA)

13:15 Controlling drone flights and preventing them from entering restricted areas through geo-fencing
- Using GPS to define boundaries and restricting drones from flying in no-fly zones
- Highlighting the advantages of integrating a geo-fencing software in a drone
- Discussing how geo-fencing can ensure safe drone operations and reduce any future accidents
Peter Dawson, Professional Senior Technical Lecturer, Autonomous Engineering Systems Technology, Abu Dhabi Polytechnic

13:45-14:15 Using drones to collect data for survey and monitoring jobs
Talal Hanna, Regional Sales Manager, Topcon Positioning Middle East and Africa FZE (TPMA)

PRIVATE SESSION FOR UAV SOLUTION PROVIDERS

15:00 Dragon’s Den:
The toughest part in having your UAV-related service or solution considered by appropriate stakeholders is getting an opportunity to be in the same room, in the right context, with those involved in shortlisting solution providers. But now is your chance.
The Dragon’s Den allows you to demonstrate your solution to these potential buyers – you will have just 10 minutes to showcase your product to these potential buyers.

To learn how you can participate contact Leslie Daniel at partnership@iqpc.ae / +971 4 360 2800 before spots fill up.

Confirmed attendees include:
Hamad Eissa Al-Bolouki, Application Support Section Leader, ADMA – OPCO
Tijender Kumar Gupta, CP Specialist, ADCO
Orlando Matos, Inspection Department Head, GASCO
Dr. Salim Javed, Acting Director - Terrestrial Biodiversity, Environment Agency Abu Dhabi
Soliman A. Al-Walaie, Engineering Consultant - Technology Management Division, Saudi Aramco
Furqan Mian, Director - Hard Facilities Management, Emaar Community Management

FOR MORE INFORMATION OR TO REGISTER

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CONFERENCE DAY 2: Tuesday, 27 September, 2016

08:55 Opening remarks from conference chair

DRONES FOR INSPECTION AND MONITORING

09:00 UAV for industrial applications - Opportunities and Challenges
Soliman A. Al-Walaie, Engineering Consultant - Technology Management Division, Saudi Aramco

09:30 Session reserved for Tagnia

10:00 How can the oil and gas industry use drones to ensure efficient, safe and cost effective inspections?
- What are the potential operations that oil and gas companies can use drones for?
- What are the potential advantages of using drones over traditional methods for inspection?
- Mitigating the challenges involved in using drones and highlighting the emerging applications of drones in the oil and gas industry
Hamad Eissa Al-Bolouki, Application Support Section Leader, ADMA - OPCO
Orlando Matos, Inspection Department Head, GASCO
Tijender Kumar Gupta, CP Specialist, ADCO

10:30 Ensuring safe skies open to innovation
- Providing latest updates on the DJI’s geo-fencing system, including dynamic no fly zones to make compliance easier and more effective
- Understanding the intelligent flight features - how obstacle avoidance and machine vision help pilots fly responsibly
- Ensuring safety by allowing firefighters to plan their mission better and helping inspection workers monitor high buildings and telecom towers from a safe distance
Jon Resnick, Policy Lead, DJI

11:00 Morning networking break

DRONES FOR EMERGENCY SERVICES

11:30 ‘In the line of fire’ – Using drones for emergency services
- Discussing West Midland Fire Service’s UAS system, plan and strategy and understanding how they worked with the UK Civil Aviation Authority to use UAVs for their day-to-day operations
- Developing an in depth understanding of how drones can be used for all aspects of fire service tasks from protection to prevention to response
- Showcasing how other emergency services like police and ambulance services can use drone technologies for their operations
Andy Cashmore, Fire Officer, West Midland Fire Services

12:00 Drones save human lives: How UAVs can help in a crisis management
Haris Balta, Research Scientist, Royal Military Academy of Belgium

Drones for Aerial Surveillance, Photography and Asset Tracking

12:30 Using Drones for Aerial Imaging and 3D Modelling of Quarry areas in the UAE, for Environmental Monitoring and Conservation of Natural Resources.
Dr. Ajeeth Cheppudira, Adviser, Ministry of Climate Change & Environment, United Arab Emirates

13:00 Using drones for architectural photography during the design phase
- Discussing how aerial photography using drones can help collect data more efficiently when compared to traditional methods
- Highlighting how drones can improve site planning by creating 3D maps through the data collected by drones
- Understanding how drones can be used for architectural visualisation and animation of un-built projects to provide a better understanding of the project
Benjamin Piper, Design Director, Killa Design

13:30 ‘Dronalism’ is more than pretty photos
- Using drones instead of helicopters for aerial photography to cover news stories such as natural disasters, traffic and protests
- Bringing drones into the newsroom and understanding how to work with your local police department to cover breaking events
- Highlighting the legal and privacy concerns associated with the use of drones
- Covering major events, flying over crowds and using drones to not only tell stories, but to find stories
Sally French, Social Media Editor at MarketWatch, The Wall Street Journal Digital Network and Founder of TheDroneGirl.com

14:00 Lunch Break

15:00 Using drones to collect data for the Coastal Ecosystem Mapping and Media Utility project
Jane Giavan, Partnership Project Manager, Environment Agency Abu Dhabi

15:30 Aerial surveillance through UAVs to monitor resources and prevent malpractices
- Discussing how drones can help with real time monitoring to prevent illegal or harmful activities and recognising the industries that can benefit from this application
- Highlighting the advantages of using drones over helicopters and planes for surveillance activities
- Showcasing the various drone technologies that can be used for aerial surveillance during different times of the day
Dr. Mark Beech, Head of Coastal Heritage and Palaeontology, Abu Dhabi Tourism and Culture Authority
Peter Dawson, Professional Senior Technical Lecturer, Autonomous Engineering Systems Technology, Abu Dhabi Polytechnic
Amran Al Kamzari, Senior Specialist Natural Reserves, Ministry of Environment and Climate Affairs Oman

16:00 Chairman’s closing remarks and end of conference day two

The published programme is correct at time of printing. However, given the seniority of our speakers and the nature of their roles, speakers may subsequently substitute or remove themselves from the programme. This is always regrettable, and we will always try to replace the speaker with a speaker with equivalent insight. For the most up-to-date programme, please visit the event website.
IQPC has been hosting events developed for senior executives for more than 40 years. We serve businesses representing over 15 sectors at more than 1,700 conferences around the globe. Our client list includes corporations such as Lockheed Martin, Technometer, Clariba, Cyberhawk, Exponent, Unifly, just to name a select few. Senior executives travel from around the world to our events looking to garner best practices and concrete solutions to assist them in improving their organisations.

IQPC provides many different platforms for you to increase your market share, stay ahead of your competition, increase awareness to your target audience and position yourself as a key supplier to the various industries in need of UAVs.

YOUR PLATFORM – GETTING YOUR MESSAGE ACROSS:
Because we know that each sponsor has a different message, business development goal and branding objectives, each sponsorship package is tailored to your corporate strategies. Though most sponsorship offers multiple levels and types of exposure, there are a few main ways for you to highlight your corporate strengths:

THOUGHT LEADERSHIP
As a sponsor at the 2nd Drones Middle East conference, your company will gain second-to-none exposure to senior-level decision makers at the point in time that they are seeking solutions, information and systems for improving their firm’s strategies. For a select few sponsors, you can build your reputation as a market leader through subject-specific presentations, workshops and focus days. This highly selective sponsorship allows your firm to establish tremendous capability and expertise in your specialty as well as highlight successful work completed with your clients.

PREMIUM BRANDING
We bring together buyers and suppliers for collaboration, networking and knowledge sharing. Branding is often a major initiative for our clients who are seeking to get the message out about their offerings. Build your company’s brand and visibility in front of senior decision-makers in order to get shortlisted. As a sponsor, your company branding will appear alongside the global leaders associated with best practices in this field. Our dedicated marketing team will help you achieve your promotional aims in the months leading up to the conference. IQPC leverages multiple marketing channels including online, direct mail, email, press releases, media partnerships and social media to publicise the event and increase awareness about your participation to our extensive database, as well as through our network of partners.

Featured Networking Events
Networking and information sharing are two major aspects of our conferences and IQPC builds in many opportunities for sponsors to benefit from meeting industry leaders. Focused and high-level, our events will provide you with the perfect environment to initiate new business relationships, identify upcoming opportunities and achieve face-to-face contact that overcrowded tradeshows can not deliver. The exhibition area is designed to be the heart of the event – a place to network and share strategies with key decision makers. Sponsorship opportunities range from exhibition stands to sponsored lunches, cocktail receptions, gala dinners and a host of other branding opportunities.

Additionally IQPC offers a selection of sponsorship opportunities that enables our clients to increase their opportunity to develop new relationships during our events, including one-to-one meetings with clients to understand their challenges, requirements and opportunities.

The 2nd Drones Middle East conference offers you the perfect platform to showcase your solution to your target market and meet and network with senior-level decision makers who are leading the way in the industry. We specialise in providing business development, marketing and sales solutions that are tailored to specifically deliver on your business objectives. We pay patient attention to what our exhibition and sponsorship customers want, expect, need and value. Every sponsor wants to create customers, develop qualified sales leads, convert leads into sales and retain customers. Our tailored sponsorship packages help you to achieve these objectives. If you would like more information on sponsorship and exhibition opportunities or to discuss which package will best help you achieve your objectives, please contact Samiulla Khan on +971 4 360 2800 or email partnership@iqpc.ae

DO YOU HAVE A PRODUCT OR SERVICE THAT OUR SENIOR DECISION-MAKERS AND INFLUENCERS NEED?

For more information or to sponsor, please contact:
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3 WAYS TO REGISTER

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Email: register@iqpc.ae
Web: www.dronesmiddleeast.com

Pricing for end users: Oil & Gas, Power & Utilities, Emergency Services, Transportation, Government Organisations, Aviation and Aviation Regulatory Bodies, Construction, R&D, Environment Agencies, Food & Agriculture

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<thead>
<tr>
<th>PACKAGE</th>
<th>EARLY BIRD ONE: PAYMENT BEFORE 18 AUGUST</th>
<th>STANDARD PRICE: PAYMENT AFTER 18 AUGUST</th>
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<td>Conference + Focus Day</td>
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<tr>
<td>2-Day Conference</td>
<td>US$1,549 (Save US$50)</td>
<td>US$1,599</td>
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Pricing for Solution providers: Drones Technology Manufacturers, Service Providers, Insurance Providers, UAV Parts Suppliers and Training Institutes

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<tr>
<td>Conference + Focus Day</td>
<td>US$3,599 (Save US$200)</td>
<td>US$3,799</td>
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<td>2-Day Conference</td>
<td>US$2,799 (Save US$100)</td>
<td>US$2,899</td>
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Prices are stated net of any applicable local taxes.

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Please debit my credit card: 
Visa  MasterCard  American Express

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Address: ___________________________
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Approving Manager: ___________________________
Training Manager: ___________________________
Name of person completing form if different from delegate: ___________________________

Signature: ___________________________ Date: _______

I agree to IQPC’s payment terms. If you have not received an acknowledgement before the conference, please call us to confirm your booking.

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VENUE & ACCOMMODATION

Hotel and travel costs are not included in the registration fee. For assistance in your travel and accommodation requirements, please refer to details below:

Room Reservations

Special / corporate rate for room accommodation is available in the hotel. You may contact the hotel directly as the details below quoting IQPC Middle East or the name of the conference.

Flight Reservations

Contact Bintab Babu at SNTTA Travel & Tours LLC Dubai.
Email: agp@bintabudubai.com
Tel: + 971 4 282 9000
Fax: + 971 4 282 9988
Online www.sntta.com

Please book at the earliest for your convenience.

CONFERENCE DOCUMENTATION

If you cannot make the conference, you can still access all presentations delivered throughout the conference days for just US$450, post event. Contact us on +971 4 364 2975 for further details.

IQPC’S STANDARD TERMS AND CONDITIONS

PAYMENT

• Payment is due in full at the time of registration and includes lunches, refreshments and detailed conference materials. Payment prior to conference is mandatory for attendance.

• Your registration will not be confirmed until payment is received and may be subject to cancellation.

• If a booking is received 10 working days before the conference a credit card number will be required to confirm your place, likewise if full payment has not been received before the conference date.

• Any respective payment charges to be borne by the payer. Please ensure that IQPC receives the full invoiced amount.

DISCOUNTS

• All Early Bird Discounts require payment at time of registration and before the cut-off date in order to receive any discount.

• Any other discounts offered by IQPC (including team discounts) require payment at the time of registration.

• Discounts cannot be combined with any other offer.

CANCELLATION, POSTPONEMENT AND SUBSTITUTION POLICY

• You may substitute delegates at any time by providing reasonable advance notice to IQPC.

• For any cancellations received in writing not less than eight (8) days prior to the conference, you will receive a 95% credit to be used at another IQPC conference which must occur within one year from the date of issuance of such credit. An administration fee of 10% of the contract fee will be retained by IQPC for all permitted cancellations. No credit will be issued for any cancellations occurring within seven (7) days (inclusive) of the conference.

• In the event that IQPC cancels an event for any reason, you will receive a credit for 100% of the contract fee paid. You may use this credit for another IQPC event to be mutually agreed with IQPC, which must occur within one year from the date of cancellation.

• In the event that IQPC postpones an event for any reason and the delegate is unable or unwilling to attend on the rescheduled date, you will receive a credit for 100% of the contract fee paid. You may use this credit for another IQPC event to be mutually agreed with IQPC, which must occur within one year from the date of cancellation.

• Except as specified above, no credits will be issued for cancellations. There are no refunds given under any circumstances.

• IQPC is not responsible for any loss or damage as a result of a substitution, alteration or cancellation/postponement of an event. IQPC shall assume no liability whatsoever in the event this conference is cancelled, rescheduled or postponed due to a fortuitous event, Act of God, unforeseen occurrence or any other event that renders performance of this conference impracticable, illegal or impossible. For purposes of this clause, a fortuitous event shall include, but not be limited to: war, fire, labour strike, extreme weather or other emergency.

PROGRAMME CHANGES

• Please note that speakers and topics were confirmed at the time of publishing; however, circumstances beyond the control of the organisers may necessitate substitutions, alterations or cancellations of the speakers and/or topics. As such, IQPC reserves the right to alter or modify the advertised speakers and/or topics if necessary. Any substitutions or alterations will be updated on our web page as soon as possible.

YOUR DETAILS

• Please email our database manager at enquiry@iqpc.ae to inform us of any incorrect details which will be amended accordingly.